



City of White Bear Lake
MEMORANDUM

TO: Rachel Frank & Jean Buckley - Ramsey County
FROM: Connie Taillon, Environmental Specialist – City of White Bear Lake
DATE: May 22, 2017
SUBJECT: Multi-Jurisdictional Recycling Support - PEIG Final Report

Background

In December 2014, the City of White Bear Lake was awarded a Ramsey County Public Entity Innovation Grant in the amount of \$52,299 to partially fund a position that would provide multi-jurisdictional communication, outreach and multi-unit recycling support for White Bear Township and the Cities of Little Canada, Vadnais Heights, and White Bear Lake. This grant provided assistance in meeting the following objectives:

Objective 1. Expand or enhance services for education and outreach regarding City recycling programs and County core messages.

Objective 2. Expand or enhance services for multi-unit recycling, including improvements in the collection of recyclable materials at multi-unit dwellings, expanded outreach and technical assistance.

Objective 3. Develop a partnership among the cities involved to provide expanded recycling outreach.

The original grant period extended from December 1, 2014 through January 31, 2016; however, the project was put on hold in February 2015 when the project lead left the position for another opportunity. The project resumed in June 2015 when a new staff person was hired. The project scope was expanded in December 2015 to include the City of North St. Paul, increasing the budget to \$59,177 and extending the grant period through June 2016.

Key individuals

The City of White Bear Lake housed a temporary staff person to serve as the project lead. White Bear Township and the Cities of Little Canada, North St. Paul, and Vadnais Heights worked with the City of White Bear Lake to provide necessary data and direction to complete the project's goals within their communities.

The key individuals for the project were as follows:

City of White Bear Lake

Ellen Richter – City Manager

Laura Horner – Administrative Intern, December 2014 – February 2015 (project lead)

Connie Taillon – Sustainability Projects Coordinator, June 2015 – project completion

City of Vadnais Heights

Kathy O’keefe – Assistant City Administrator

White Bear Township

Tom Reisdeil – Town Planner

City of Little Canada

Joel Hanson – City Administrator

Jessica Jagoe – City Planner

City of North St. Paul

Debra Lom – Strategic Operations Director

Keith Stachowski – Assistant Public Works Superintendent

Project Results

Objective 1: Expand or enhance services for education and outreach regarding City recycling programs and County core messages.

During the first three months of the project, the primary focus was to work with the communities to update respective websites and assist with general communication efforts. The project lead worked with staff at Little Canada, Vadnais Heights, White Bear Lake, and White Bear Township to review each community’s recycling communication plans and assess current communication efforts. The following tasks were completed:

- Reviewed and updated the trash and recycling web pages for Vadnais Heights, White Bear Lake and White Bear Township.
- Reviewed the trash and recycling web pages for Little Canada and provided comments to City staff.
- Created a Refuse and Recycling Residential Guide and Going Green Guide for White Bear Township.
- Created a hauler report for the City of Vadnais Heights.

The websites were periodically reviewed and updated throughout the grant period.

Objective 2: Expand or enhance services for multi-unit recycling, including improvements in the collection of recyclable materials at multi-unit dwellings, expanded outreach and technical assistance.

Work was done at the beginning of the project to identify all multi-unit complexes in each community. Multi-unit recycling is defined in City Code and varies from community to community. Dwellings that meet the definition of a multi-unit are not typically in the community's recycling contract; however, North St. Paul allows multi-unit properties to opt-in to their contracted garbage and recycling collection service. A few properties fall outside the multi-unit definition but are not on the City contract. Two of these properties were identified during the site visits and include a duplex at 2568-70 Ruth Street in Little Canada and Birch Lake Townhomes in White Bear Lake.

Multi-unit Definitions

- *Little Canada*. Multi-family Dwelling Unit: defined as a structure or portion thereof, designated or used predominately for residential occupancy of a continued nature, including tri-plex, four-plex, townhome, condominium, apartment, and mobile home dwellings.
- *North St. Paul*. Dwelling, Multi-unit Housing: defined as a building or complex which provides more than four residential dwelling units with a kitchen or area for food preparation as part of a large building or complex, and which as part of the rental fee or association dues, provides refuse service for the entire group of households with dumpster service.
- *Vadnais Heights*. Multiple family dwellings: defined as a building or a portion thereof containing nine or more dwelling units.
- *White Bear Lake*. Multi-Family Dwelling Unit: defined as a building or complex which provides more than four (4) residential dwelling units with a kitchen or area for preparation of food as part of a large building or complex which, as part of the rental fee or association dues, provides refuse service for the entire group of households with large vat type containers.
- *White Bear Township*. Multiple Family Dwelling: defined as a dwelling or a portion thereof containing three or more dwelling units.

It was originally thought that to determine a baseline and evaluate success of the project, a pilot study was to be performed at two buildings in each community. At a meeting in June 2015 with Ramsey County and White Bear Lake staff, it was decided that a more efficient and effective approach would be to conduct site visits and provide education and outreach to all multi-units within each community.

Site Visits

In mid-June 2015, the project lead began conducting site visits to document the recycling infrastructure at 128 multi-unit properties: 43 in Little Canada, 37 in North St. Paul, 9 in Vadnais Heights, 38 in White Bear Lake, and 1 in White Bear Township. To streamline the process and to ensure that consistent information was gathered, a site visit checklist template was used during each site visit (Exhibit 1). The general results of the site visits are described below. The detailed site observations for each property are documented in the spreadsheet in Exhibit 2. The properties are organized in the spreadsheet by community, then by the number of units from smallest to largest.

- *Hauler*. The hauler for each property was determined from the company labels on the trash and recycling containers during the site visit. A total of nine haulers were identified: Ace, Advanced, Aspen, Genes, Nitti, Republic, Trojes, Walters, and Waste Management. The hauler is unknown at two properties in Little Canada and four in North St. Paul. Exhibit 3 shows the location of the multi-unit properties and their haulers.
- *Number and types of recycling containers*. The number and types of recycling containers were recorded on the site visit checklist for each property. Many of the townhomes and properties with 4 units or less use recycling carts, while larger apartment buildings tend to utilize dumpsters. For apartment buildings with recycling carts, the number of units per cart ranges from 3 to 37.8. The number of units per cart for these properties is identified in column 6 of Exhibit 2, and two examples are shown in Exhibit 4. Eleven properties in Little Canada and four in White Bear Lake do not have recycling service.
- *Location of recycling and trash*. For properties with outdoor trash and recycling containers, the project lead documented the location of the recycling containers relative to the trash containers and whether or not the recycling containers are easily accessible to tenants. For properties with enclosures, some are adequately sized to accommodate both trash and recycling containers, while others can only accommodate one or the other. Exhibit 5 shows examples of some of the trash and recycling container configurations.
- *Type and condition of recycling labels*. The project lead documented the location, condition, and type of labels on the recycling carts and/or dumpsters, noting if the labels contained lists of allowable recyclables, images, or both. Inconsistent messages and/or poor quality labels were common problems encountered in all five communities. Many of the labels were difficult to read because of small font size. Images were small and difficult to decipher, and some of the labels were not in the proper location or were peeling, faded or missing. Exhibit 6 shows examples of some of the labels encountered.
- *Type of contamination in recycling*. The project lead documented the non-recyclable items that were easily identified in the recycling dumpsters/carts without digging through the contents. The most common items found include plastic bags (shopping bags, bubble wrap, and plastic bottle/paper towel/toilet paper wrap), Styrofoam, frozen food boxes, textiles, bags of trash, coffee cups, and other miscellaneous non-recyclable plastic items such as toys and laundry baskets. Senior living centers generally had the least amount of contamination in their recycling. Exhibit 7 shows examples of some of the contaminants encountered.
- *Type of recycling in trash*. The project lead documented the recyclable items that were visible in the trash dumpsters/carts. The most common recyclable items found include cardboard, metal cans, plastic bottles, glass bottles, and newspaper. Exhibit 8 shows examples of some of the recycling found in trash containers.

Education and Outreach

Sixty-four in-person interviews were conducted with on-site property managers, caretakers, and/or maintenance personnel. The most effective method of reaching out to property contacts was to stop by the manager's office unannounced during the initial site visit. Using this approach, only three out of sixty-seven on-site managers were not interested in being interviewed. Contacting managers by phone was the least effective method and did not result in any interviews.

A survey question template was created with input from Ramsey County. This template was used during interviews with property managers (Exhibit 9). The most common answers to the interview questions are described below, and all responses are documented in Exhibit 10, which is organized by community, then by the number of units from smallest to largest.

- *Does your building have trash chutes?* Nineteen of the sixty-four building personnel interviewed manage properties with trash chutes (Table 1). In these buildings, a recycling dumpster is typically located in the basement parking area for residents to use. If space allows, recycling bins are sometimes provided in the trash chute rooms. Most of the managers allowed photos to be taken of their trash chute rooms and recycling areas, a few of which are shown in Exhibit 11.

Table 1. Trash Chutes

Community	# of Properties with Trash Chutes	Total Number of Units
Little Canada	7	850
North St. Paul	1	228
Vadnais Heights	1	47
White Bear Lake	10	935
Total:	19	2060

- *Have you encountered any problems?* The most common problems identified were contamination in the recycling and recycling in the trash. For properties where the trash is more convenient than recycling (i.e. trash dumpsters outside of an enclosure; trash chute rooms, etc.) managers were more likely to observe larger amounts of recycling in the trash dumpsters. If the recycling dumpster was more convenient, the managers encountered more trash in the recycling. Other problems identified by the managers included the lack of space for recycling containers, language barriers, lack of education, high tenant turnover, and illegal dumping.
- *What are your methods of communication with residents?* Common methods of communication in multi-unit buildings include new tenant handbooks, welcome letters, new tenant tours, bulletin boards, newsletters, meetings, and special events. A few apartments installed signs in trash chute rooms and basement recycling locations in response to specific contamination problems. The signs included messages about what to recycle and what not to recycle. See Exhibit 12 for examples.
- *Would you like educational materials?* The project lead offered free Ramsey County multi-unit educational materials at the time of the interview. Many of the managers do not have time to create their own educational materials so they were happy to have these resources available to them. Table 2 summarizes the educational materials given to building managers in each community. The door hangers were mainly used on bulletin boards or as an insert in new tenant packets. The large posters were hung over recycling dumpsters or in trash chute rooms. See Exhibit 13 for photos of educational materials.

Table 2. Multi-Unit Educational Materials

Community	Number of Educational Materials Distributed						Number of Properties Receiving Materials	Number of Units Receiving Materials
	11x17 Poster	Large Poster	Door Hanger	Magnet	Reusable Bags	Plastic Bins		
Little Canada	16	5	409	285	381	1	11	1681
North St. Paul	31	3	81	209	420	60	11	866
Vadnais Heights	10	2	116	243	230		6	762
White Bear Lake	41	6	209	564	841		23	1875
White Bear Township	6				60		1	60
Total	104	16	815	1,301	1,932	61	52	5244

- *Are you willing to be on an email list?* Managers were asked if they would be willing to be on an email list to receive periodic updates about recycling. Two of the managers did not have an email address, all of the others agreed to be on the list. One challenge is to maintain long term contact with building managers due to frequent staff turnover. Emails may provide the most efficient and effective way to keep in touch long term since many of the emails are tied to the property, not to individual managers.
- *Are there recycling containers in other areas of your building? If not, would you be interested if we provided them?* Most managers were not interested in using recycling bins in common areas due to appearance and concerns of tenants using the bins for trash.
- *Do you require recycling as part of your lease?* None of the properties require recycling as part of a lease.
- *Do you educate your tenants on what to do with unwanted items?* Each property manages the disposal of unwanted items differently, and there is a general lack of education in this area. Some properties provide containers for residents to dispose of batteries, fluorescent bulbs, and paint (Exhibit 14).

Summary of Problems Encountered and Recommendations for Improvement

Below is a summary of the most common problems encountered during the site visits and interviews, followed by a brief paragraph discussing recommendations for improvement. A summary of these problems is also outlined in Exhibit 15. Each partner community, along with guidance from the County, can use the information gathered from this project to identify and prioritize their own specific multi-unit recycling issues and solutions that best fit their needs and objectives.

Level of Service

Findings: As discussed above, for the larger multi-unit properties that use recycling carts, the number of units per cart ranges from 3 to 37.8. In addition to the large number of units per cart, the recycling collection frequency may need to be evaluated. For example, the manager of White Bear Royal Apartments in White Bear Lake cited problems with the recycling carts frequently overflowing and as a result, tenants place recycling on the ground. There are only eight recycling carts for 80 units (10 units per cart) at this property, with a recycling collection frequency of only once per month.

Recommendations for improvement: The three of the partner communities include general container number and volume requirements and/or collection frequency requirements in their ordinances. Ideally, these ordinances should be enforced. Ordinances could be updated to require a more specific recycling capacity, such as a 1:1 trash to recycling volume for example.

Ordinances

- *Little Canada.* Collection required: every property owner or occupant of a place of business or multi-family dwelling unit, that accumulates mixed municipal solid waste and recyclables, shall provide for collection as defined in Minnesota Statutes, Section 115A.941 regarding required collection. This collection shall be at the person's own expense and shall be at least once a week or at such other times as the City may determine necessary to protect the health and safety of the residents of the City.

Containers: Every property owner and occupant of any dwelling unit, including single family homes, duplexes, tri-plexes, four-plexes, mobile homes, town houses, condominiums and apartment buildings, shall provide a sufficient number of containers...which do not exceed ninety (90) gallons capacity. An exception to this provision would be possible in the case of multi-family dwelling units where an alternative refuse management plan is submitted to and accepted by the City.

- *Vadnais Heights.* Required recycling services; multiple family dwellings. Collection services required: the owner of a multiple family dwelling shall make available to the occupants of all dwelling units on the premise services for the collection of designated recyclables. The collection services shall be available on the premises and shall be provided on a regularly scheduled basis of at least twice a month for collection of at least four broad types of designated recyclable materials. The collection schedule and recycling containers capacity shall provide for regular removal of the recyclables such that there is adequate storage capacity available in the recyclable containers to avoid overflowing containers. The owner and owner's employees may provide the collection services personally, or the owner may contract with a collector licensed by the City to provide the services.
- *White Bear Lake.* Refuse and recycling service – multi-family, commercial and industrial sites: Every multi-family, commercial and industrial location in the City shall contract with a refuse and recycling contractor who will remove refuse and recyclable material at least once weekly.

Recycling Container Placement

Findings: Recycling containers should be placed next to trash containers when possible. At some of the larger multi-unit properties, the recycling container is located in a different area than the trash, in part due to a lack of space or a small enclosure. Referring back to the White Bear Royal Apartments example, the manager cited a lack of space as the reason for choosing recycling carts over a dumpster. However, expanding the concrete pad under the trash dumpster may provide the additional space needed for a recycling dumpster.

Recommendations for improvement: Managers may benefit from advice and assistance for optimizing the location of the trash and recycling. An added incentive could include a cost share grant used to help cover the added cost to expand concrete pads or enclosures.

Recycling Labels

Findings: Most recycling labels found on dumpsters and carts have an inconsistent color or message, have too much or too small text, or have too small illustrations. The labels are sometimes not placed in the proper location based on container orientation. Some are peeling, fading, or missing. For some multi-unit properties there are also language barriers to consider.

Recommendations for improvement: Partner cities and Ramsey County could collaborate to design a consistent label for use City-wide (or possibly County-wide) at all multi-units and commercial properties, possibly enforced in City hauler licenses and/or ordinances. The City or County could purchase the labels outright and giving them to haulers, or provide the hauler with an electronic template.

Unwanted items

Findings: Many multi-unit properties do not have a program in place to help tenants properly dispose of unwanted or bulky items such as furniture, batteries, fluorescent bulbs, electronics, and household hazardous waste. Others provide re-use tables, drop off containers for batteries and fluorescent lamps, and assistance with furniture disposal.

Recommendations for improvement: Some managers and tenants asked questions about how to dispose of certain items. These properties might benefit from educational materials explaining how to properly dispose of these items, and assistance with setting up a disposal program.

Education

Findings: Educational programs and materials are lacking at many of the multi-unit properties. Existing programs seem to be most successful if the manager, maintenance staff, or a resident are interested in recycling and have made a long term commitment to educate tenants, monitor the recycling containers, and promptly act on any issues. The challenge is maintaining a program for properties that experience high staff or tenant turnover.

Recommendations for improvement: Outside assistance with setting up an education program and providing long-term support may be beneficial for properties that do not have an educational program in place. Educational materials could be tailored to a specific building's problems (such as unwanted item disposal), physical structure (trash chute rooms), and methods of communication (bulletin boards, new tenant handbooks, etc.).

Recycling service

Findings and recommendations for improvement – Little Canada: Nine of the thirteen buildings at Montreal Courts, the largest multi-unit property in Little Canada, do not have recycling service. According to the property manager, the hauler discontinued recycling service to three apartment buildings and six townhome buildings located south of Labore Road due to excessive contamination found in the recycling dumpsters. This property may benefit from assistance in starting an educational program and reinstating recycling service.

The other ten properties with no recycling service in Little Canada are all 8 units and less: Antler (8 units), a four-plex on Park Street, and seven four-plexes and one duplex located on the east side of Ruth Street. The west side of Ruth Street consists of single family homes. An illustration of the Ruth Street multi-units was created for Little Canada (Exhibit 16). The property manager for Antler stated that recycling is cost prohibitive for smaller apartments and therefore wants to be included in the City recycling contract. When the project lead and County representative met with Little Canada, there was a discussion about the possibility of changing the multi-unit definition to greater than 9 units in order to include these smaller properties in the City recycling contract.

Findings and recommendations for improvement – White Bear Lake: There is no recycling service for four properties in White Bear Lake: Cedar Eight Apartments (8 units), apartment on 9th Street (12 units), East Metro Women’s Council (34 units), and Pine View Apartments (72 units). As with Little Canada, White Bear Lake may want to consider revising their multi-unit definition to exclude 8 units and possibly 12 units so two of the properties currently without recycling can be included in the City’s recycling contract. An employee at East Metro Women’s Council mentioned that recycling was removed due to contamination but is interested in starting a recycling program again. This property may benefit from assistance in starting an educational program.

Objective 3: Develop a partnership among the cities involved to provide expanded recycling outreach.

The project lead and County representative visited with each participating community to go over the results of this project. Each partner can use the results to tailor their own multi-unit recycling program, and share the results with their City Council, environmental commissions, and through their website, official City Facebook and Twitter accounts, newsletters, and other communication modes. A list of property contacts is provided in Exhibit 17.

The results of this project were also shared with the Ramsey County Recycling Coordinators Group, Anoka County Solid Waste Abatement Advisory Team, White Bear Lake Environmental Advisory Commission, and White Bear Lake City Council.

A Multi-Unit Recycling Project Managers group was recently formed, providing an opportunity to discuss project management and implementation and to share updates, lessons learned, new ideas, and best practices. The every-other-month meetings are open to all County, City, and private multi-unit recycling project managers in the Twin Cities area. The project lead will be actively involved in this group and will share results of this project.

Exhibit 1 - Site Visit Checklist

Date of site visit:			
Name of building:			
Address:			
Are there recycling containers?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	
How many?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3 <input type="checkbox"/> 4
Type of containers	<input type="checkbox"/> 90 gal cart	<input type="checkbox"/> 4 yd dumpster	<input type="checkbox"/> 6 yd dumpster <input type="checkbox"/> 8 yd dumpster
Located next to trash?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Location:
Is the area clean?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Is the location convenient?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Are recycling containers labeled?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Type of label	<input type="checkbox"/> List only	<input type="checkbox"/> Images only	<input type="checkbox"/> List and Images
Location of label	<input type="checkbox"/> Lid	<input type="checkbox"/> Front Side	<input type="checkbox"/> Other:
Are the recycling containers being used?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Any contamination?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Types of contamination	<input type="checkbox"/> Plastic bags	<input type="checkbox"/> Trash	<input type="checkbox"/> Other:
Any recycling in trash containers?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Comments:
Other observations and comments (did you speak with anyone, problems locating containers, etc)			
Any follow-up required?			

Exhibit 2 - Site Visit Observations

Name of Property	Property Address	# of Units	# of Bldgs	Recycling Provided?	# and Type of Recycling Containers	Location of Recycling	Hauler	Recycling Area Clean?	Type of label on recycling dumpster/ carts	Location of label	Contamination in recycling ?	Recycling in trash?	Date of Site Visit
Little Canada													
duplex- City contract	2560-62 Ruth St.	2	1	yes	1 cart at each unit		Republic	yes	lists, small text, faded, peeling.	lid of cart			09/04/15
duplex	2568-70 Ruth St	2	1	no		trash dumpster at end of driveway	Waste Management	yes					09/04/15
tri-plex	339 Little Canada Rd	3	1	yes?	1 cart?	2 carts located on the west side of the property in grass area	Republic	yes					08/18/15
tri-plex	2370 Jackson	3	1	yes	4 carts	1 cart against outer garage wall, 3 carts at end of street next to 3 trash carts	Gene's	clean by street, garage area piled with buckets, cooler, bins, etc.	square labels with text 'recycling' and blue recycling label	one on lid and one on both front corners of cart	1 empty, the cart near the house was not checked.	can't tell, all trash in white bags	09/22/15
Unknown TH - not on LC list	Viking Drive and Cty B2	4	1	unknown	1 cart per garage	garages	Brown carts. Genes?						09/14/15
four-plex	2551-2557 Park St.	4	1	no		Trash dumpster behind house on driveway next to garages	Aspen	yes					09/04/15
four-plex	2532-38 Ruth St	4	1	yes	1 cart (4 units per cart)	behind house near porch and driveway. Recycling next to trash cart.	Republic (Allied cart)	yes	lists, small text, faded, peeling.	lid			09/04/15
four-plex	2540-46 Ruth St	4	1	no		trash dumpster at end of driveway in grass area	Advanced Disposal dumpster	no-tall weeds, fish tank next to dumpster					09/04/15
four-plex	2548-54 Ruth St	4	1	no		trash dumpster at end of driveway on pavement	Waste Management dumpster	yes					09/04/15
four-plex	2574-80 Ruth St	4	1	no		trash dumpster for each bldg at the end of the driveway next to side of garage (2 total).	Genes trash dumpster	no-trash on ground					09/04/15
four-plex	2588-94 Ruth St	4	1	no		2588-94 dumpster in enclosure.	Unknown dumpster (no sticker)	no-trash on ground					09/04/15
four-plex	2602-08 Ruth St	4	1	no-unless carts are in garages	unknown	trash dumpster for each bldg at the end of the driveway (2 total)	2 Walters dumpsters (one for each four-plex)	no-trash on ground, tall weeds					09/04/15
four-plex	2616-22 Ruth St	4	1				no-trash on ground, tall weeds						
four-plex	2624-30 Ruth St	4	1	no-unless carts are in garages	unknown	trash dumpster at the end of the driveway on pavement	Walters dumpster	yes. Dumpster overflowing above lid.					09/04/15
four-plex	2626 McMenemy Rd	4	1	unknown	unknown								08/18/15
Antler	2956 Rice St	8	1	no	none	3 trash carts in front of building on pavement	Walters	yes					08/21/15; 09/22/15
Park View Court	Jackson St.& Park View Court	22	11	yes	Saw carts in an open garage. Advanced carts, Onyx Carts, Superior carts, plus small recycling bins out for pickup	garages	Advanced only?	yes-in garages	Carts are not consistent size, color, and hauler labels.				08/18/15; 09/23/15
Round Lake Trail TH	1-43 Round Lake Trail	22	3	yes	carts	each garage	Waste Management	yes-in garages					09/03/15
Heather Oaks TH	185-213 Nature Way 191-199 Vikings Dr. E.	24	12	yes	recycling cart in each garage	individual garages	Genes	yes-in garages					09/14/15
Cobblestone Village	2238-2268 Stephani Cr 2273-2311 Stephani Ct	34	17	unknown	no central trash area seen. Individual carts in garages?	garages? Add to City's contract?	unknown	yes- possibly in garages					09/04/15

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Sylvan TH	2650-2728 Sylvan St	40	6	yes	2, 4 yd dumpsters	two locations, between buildings at the end of the parking lot next to trash	Republic (Allied logo) Same hauler as city contract and the houses across the street. Add to city contract?	yes-small amt of trash on ground	lists, small text, dirty.	front	unknown-empty		09/04/15
Sleepy Hollow	180 & 210 Co Rd B2	40	2	yes	4 carts total, 2 in west lot, 2 in east lot (10 units per cart)	Near garage in parking lot (2 lots with 2 carts at each lot). Recycling next to trash dumpster	Aspen	yes	1 cart labeled 'Newspaper Only' one cart labeled 'glass containers, cans, and plastic bottles with necks-no bags, boxes, or garbage allowed'	lid	Paper towel rolls, frozen food box, plastic bottle wrap, plastic pail. Otherwise very nice-rinsed and not placed in plastic bags.	yes-aluminum cans, cardboard	09/14/15
Quebec	2965-2969 Country Dr	41	1	yes	4 carts (10.25 units per cart)	separate from the trash. Located between 2 sets of garages. Trash dumpster on either end of garages. Trash area under surveillance	Walters	trash areas clean, recycling area has trash and HHW on the ground, including oil in milk jugs, buckets, a tire, bins, cardboard	labels say ' recycling only' with small illustrations and text. 1 cart missing a label, one label is faded an peeling.	lid	plastic bags, ziploc bags	yes-cardboard, aluminum cans	08/21/15
Villas of Little Canada TH	Alberta LN, Manitoba LN Quebec CT	45	13	yes	carts	each garage . Add to City contract?	Waste Management						9/3/2015
Canabury TH	100-162 Canabury Ct	62	10	yes	2 carts in garages, assume one of them is recycling	individual garages. Individual trash and recycling carts. One garage had only 1 cart, other garage had two carts, assuming one is for recycling. Add to (or on) City's contract?	Republic						09/18/15
Pitrina Park Terrace TH	Caroline CT David Cr, Frattalone Ln, Pitrina Way, Sherry Ct.	67	49	yes	2 carts in garages, assume one of them is recycling	individual garages. Individual trash and recycling carts. Add to City contract?	Genes						09/18/15
Oakmont Condos	135 Viking Dr	73	1	yes	3, 4 yd dumpsters (1 is an overflow and used for cardboard only)	On main level garage, near stairwell doors, overflow dumpster at far end of parking lot. Recycling not next to trash.	Republic (Allied logos)	yes	sticker with 'recycle only' in English and Spanish and recycling logo. Also put home-made signs above recycling and on overflow dumpster listing what can and can't be recycled.	front of dumpster	plastic water bottle wrap, plastic bags	did not see trash dumpster	09/04/15
Thirty-twenty mobile home park	3020 Rice St	75	75	yes	1, 4 yd dumpster next to trash dumpster. Every other week pick up as per resident.	Back of property in front of storm shelter	Walters	yes	small illustrations with description underneath. Green and black label.	front of dumpster	empty except for bubble wrap	yes-cardboard, tin cans, plastic containers (yogurt etc.)	08/21/15; 09/22/15
Garden Terrace	2874-2880 Market Place Dr	76	1	yes	8 carts, had 6 originally. (9.5 units per cart)	Outdoors on driveway In between building entrances. Not next to trash.	Nitti	yes	word 'recycle' or 'recycle here' with logo	lid of carts	yes-plastic bags, rags, clothes	did not see tras. Too much illegal dumping, so the trash compactor is now indoors.	08/21/15; 09/03/15
The Lodge	2800 Rice St	79	1	yes	6 yd dumpster	In basement garage along wall; can see it from stair access. Trash compactor located in separate room.	Aspen (wrote Republic in my notes)	yes	words 'recyclables only' also in Spanish, and small illustrations. Also many hand made signs about recycling on wall. Have a separate plastic bag bin.	front of dumpster	yes-black plastic tray, rug, frozen food box, bags. Generally a very good job of recycling. Manager has seen cat litter in recycling.	compactor-did not look inside	09/03/15; 10/2/15
Canabury Pond Condo	175 County Rd B2E vs. 120-132	84	1	yes	unknown	indoors	Republic						09/14/15

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Mayfield	2850 Market Place Dr	93	1	yes			Walters						08/21/15
Round Lake Estates	33-45 County Rd C E	96	3	yes	3 carts; 1, 8 yd dumpster for mixed paper and cardboard (32 units per cart plus cardboard dumpster)	Behind curb at the end of the cul-du-sac. Bottles and cans cart 1/8 full, plastics cart 3/4 full, commingling cart, full	Advanced Disposal	yes	Separate dumpster for cardboard and paper. Sticker says 'mixed paper and cardboard only' with small images and text. Conflicting signs on carts.	front of dumpster, lids of carts	yes-plastic bags, Styrofoam	paper and cardboard	09/03/15
Canabury Condos (owned condo units)	2485-95 Canabury Dr	101	1	yes	2 total: 1-6 yd and 1-8 yd dumpster. Also smaller recycling containers in each trash chute room.	Main recycling dumpsters located in underground garage to the left of elevator doors, next to trash chute/dumpster. Recycling picked up once per week. Very clean!	Waste Management	yes	large green label titled 'Single Stream Recycling' with Spanish below. Small black and white illustrations of recyclable materials with a title below images in very small English and Spanish print. Small recycling logo on upper left side . Stickers say not to include items such as plastic bags.	front of dumpsters. Oriented so they are visible when you walk past the area.	plastic bags, metal hangers, Styrofoam peanuts (in a cardboard box)	some cardboard and paper.	09/18/15; 09/22/15 dropped off door hangers
Canabury Hill	165 County Rd B2 E	111	1	yes	4 yd and 6 yd dumpster plus 2 extra.	in garage, outside of lobby in one area. Photos show recycling outside for pickup	Waste Management	did not look at area. Recycling was set outside for pickup.	green and yellow sticker. Very small text 'commercial single-stream' and one small recycling logo. Small illustrations and descriptions. One yellow lid, one black lid.	front	coffee cup with lid, bags, egg carton, water bottle wrapping,	compactor-did not see the trash	09/15/15
Fleur Royale Condos	179-183 Little Canada Rd E.	117	1	yes	1, 4 yd dumpster; 1, 6 yd dumpster	North end of parking lot across from trash dumpsters. Trash is located inside fence. One recycling dumpster labeled as cardboard only, the other is labeled as cans, glass, and plastic bottles.	Advanced	yes	One recycling dumpster labeled as cardboard only, the other is labeled as cans, glass, and plastic bottles with necks.	front	plastic bags, Styrofoam, batteries	a couple of aluminum cans	08/18/15
Provinces	153 & 155 Little Canada Rd	118	2	yes-one location only	1, 4 yd dumpster	Located next to trash dumpster in northwest parking lot. South end of garages. Trash also located on north end of garages but no recycling.	Aspen	yes, except for a few cans on the ground in the northwest parking lot. Other trash area has furniture and other items sitting next to the dumpsters.	Black and white sticker with 'Recyclables only' in English and Spanish, small illustrations	front of dumpster	empty	yes-cardboard, plastic bottles, glass bottles	08/18/15; 09/03/15
Cedars Lakeside	2799-2800 Rustic Place	160	2	yes	4, 6-yd dumpsters located just to the right of the stairwell door. When one gets put outside for pickup, they use the second one as a replacement. Trash in separate room under trash chute.	2 in each garage (2 garages)	Aspen (almost 1 year now)	yes	Black and white sticker with 'Recyclables only' in English and Spanish, small illustrations	front of dumpster	yes-bags of trash, water bottle wrapping, egg carton, frozen food boxes. Recycling dumpster full.	yes-lots of cardboard from pop cans, water bottle	09/03/15; 09/04/15; 09/22/15
Terrace Heights Mobile	2442 Rice Street	189		yes	5 carts (37.8 units per cart)	In one location on the south side of the park behind dumpsters. Also compost area, and shed in same area as trash and recycling.	Walters	yes	3 carts have no stickers, 2 carts have stickers that are faded and peeling. Orange lids on recycling carts.	lid of cart	yes-metal clothes hangers, plastic wrap for toilet paper and chips, plastic cups, Ziploc bags, Styrofoam	yes-cardboard, plastic bottles, pop bottles, water bottles, milk jugs	09/04/15
North Star Estates Mobile Home Park	3001 Country Dr	209	209	yes	individual recycling carts for each residence	at each property	Gene's. Many had recycling labels on front of carts	yes	square labels with text 'recycling' and blue recycling label	one on lid and one on both front corners of cart	did not check	did not check	08/21/15; 6/16/16
Canabury Square Condos	120-132 Demont Ave E	236		unknown			Walters						09/22/15

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Grand Pre East	215-235 County Rd B2 E	250	1	yes	5 total (1 overflow) Carts or dumpster?	Underground garage in two locations. Owns 4 of their own recycling dumpsters. Custom sized to fit recycling room. Back of lid facing front so no space for a sticker. Overflow recycling dumpster located on other side of the garage door is from Aspen.	Aspen	yes, except for a few misc. items on the ground next to the recycling dumpster	Overflow dumpster: Black and white sticker with 'Recyclables only' in English and Spanish, small illustrations. Custom dumpsters-no stickers visible.	front	yes-paper plate, bags, frozen food boxes, water bottle wrapping, mop, shoe	did not check	09/14/15
Montreal Courts	336-445 Labore Rd	420	7 Apts; 6 TH's (24 units)	Yes for north 4 bldgs; no for TH's and south 3 bldgs	4, 4 yd dumpsters	North buildings only. 2 recycling dumpsters next to trash at the north end of both entry driveways.	Republic	somewhat-furniture placed next to dumpster, trash on ground	Mixed Recycling Container' with extensive list of recyclables and trash; English only	front of dumpster	yes-plastic kid toy, lots of plastic bags, coffee cups, napkins, Styrofoam	cardboard	08/14/15; 08/18/15; 09/22/15; 09/23/15
North St. Paul													
duplex (part of Village Manor)	2479/2483 3rd	2	1	yes-across the street at Village Manor	no trash or recycling. Not on City contract. Trash and recycling across the street ant Village Manor. Noticed a tenant from 2479 walk over to Village Manor and throw cardboard into the trash dumpster.see also Village Manor								9/15; 3/22
duplex (part of Village Manor)	2485/2487 3rd	2	1										9/15; 3/22
four-plex	2518 7th Ave E	4	1	yes	1 cart (4 units per cart)	behind building by street next to 2 trash carts	Waste Management	yes	Recycle only' with small B&W illustrations and text.	lid	no	pop can	9/15; 6/14/16
four-plex	2281 11th Ave E	4	1	possibly	noticed 1 cart near garage-could be trash. Also noticed a 4 yd trash dumpster	east side of the garages located behind the house	unknown	yes	unknown	unknown	unknown	unknown	9/15; 3/22
four-plex	2122 6th St N	4	1	no, unless in garage		trash dumpster in driveway	Walters	yes					8/15/2016
St. Peter Catholic Church	2632 Margaret St	4	1	yes	6 yd dumpster	back of school	Advanced Disposal	yes	very small text and black and white images	front of dumpster			9/15; 5/25
four-plex	2278 7th Ave	4	1	no			unknown-can't read label	yes				did not look in trash dumpster	9/15; 6/28, 8/15
four-plex	2065 7th Ave East	4	1	see Salas Point			Uses trash at Salas Point						
four-plex	2269 11th Ave	4	1	unknown. In garages?	unknown. 4 yard dumpster in driveway-trash?		unknown						9/15;3/22/16
four-plex (four buildings)	2156 , 2166, 2176 &2180 Burke	4x4	4	Use recycling at Arcadia Park across the street	see Arcadia Park report	see Arcadia Park report for recycling. 3, 4 yd trash dumpsters. 2156 and 2166 share a dumpster	Walters	yes				did not check	8/15/16
Tower Apts	2359 12th Ave East	7	1	yes	2 carts (3.5 units per cart)	dumpster enclosure on east side of parking lot	Republic	no. Trash on ground inside the enclosure	none	NA	none seen	cardboard, plastic bottles, clear plastic salad containers	3/22

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McKnight Apts	2145 McKnight Rd	12	1	yes	1, 4-yd dumpster	back parking lot. Trash and recycling dumpsters along dirt road on east side of property belong to the veterinary clinic. No on-site manager, no property sign w/phone number.	Walters	yes	black and white illustration	front of dumpster	plastic bags, candy wrappers	plastic bottles	06/28/16
Midtown	2500 7th Ave East	16	1	yes	2 carts (8 units per cart)	behind building by access road	Advanced	yes	color photos w/ descriptions, list of NO items. English and Spanish	lid	yes-plastic bags	plastic bottles, food container cardboard	06/14/16
Penn Place TH	2257 Penn Place (from City list)	16	5	unknown	2 blue carts in garage		Possibly Republic since carts are blue						6/14; 8/15/16
Florence Apts	2635 Helen St N	17	1	yes	2 carts (8.5 units per cart)	parking lot. Trash in a wood enclosure, recycling carts outside of enclosure	Advanced	yes-small amount of trash on ground in the enclosure	Recycling Only	lid	gift wrap and bags from a baby shower, plastic hanger	trash was empty	9/15; 5/25
Cardon	2210 Eldridge Ave	17	1	yes	1, 4-yd dumpster	east side of garages	Walters	yes	B/w drawings of acceptable and unacceptable items with descriptions in English and Spanish.	front of dumpster	unknown - empty	cardboard and pop cans	9/15; 6/28/16
Granite Point	2210 7th Ave	17	1	yes	2, 90 gallon carts (8.5 units per cart)	in parking lot next to garage	Allied (now Republic)	yes; however there is a boat and other misc. stuff behind the trash area	Yes and no list	lid	plastic bags, egg cartons (with eggs), pizza box	pop cans, newspaper, plastic bottles, cardboard pop container	6/28/16
Division Apartments	2633 Division 2720 & 2726 17th Ave E	21	3	yes	2, 90 gallon carts (10.5 units per cart)	recycling by street, out for pickup. Trash in parking lot near east building	Aspen	yes	no trash on both, newspaper only on one, other label peeling off and not readable	lid	plastic bags	cardboard, milk carton	9/15; 5/26
Central Village	2510, 2514 7th Ave East	24	2	yes	2 carts (12 units per cart)	near trash dumpster behind building and across the street	Aspen	yes	one cart has a 'glass containers, cans, and plastic bottles with necks' and a 'no trash' sticker. The other has a 'newspaper only' label.	lid	plastic bag, subway cup	empty	6/14/2016
Arcadia Park	2145 5th St, 2147 & 2177 Burke	24	3	yes	3, 4-yd dumpsters	east, central, and west parking lots	Walters	yes	single stream recycling' with small illustrations and text	front of dumpster	tissue paper, plastic wrap	plastic bottles, aluminum cans, cardboard	9/15; 8/15/16
Apartments and four-plex (shared parking lot)	2134 5th St N 2210 South Ave. E. 2220 South Ave. E.	26?	3	yes	1, 4-yard dumpster	behind enclosure. Enclosure next to east side of four-plex	Walters	no. Trash on ground and tall weeds in enclosure and around outdoor trash dumpster	Recycling only' label with small illustrations and text. List of what can be recycled above recycling dumpster on enclosure wall.	front of dumpster	plastic bags, Styrofoam	cardboard, plastic bottles, aluminum cans	9/15; 8/15/16
7th Ave Apts	2050 & 2052 7th Ave	36	2	yes	1, 4-yd dumpster	east end of parking lot	Waste Management	yes	Commercial Single Stream' small illustrations and text	front of dumpster	plastic bags, Styrofoam	plastic bottles, cardboard	9/15; 8/15/16; 8/23/16; 8/XX/16
Village Manor Apts	2345, 2303, 2309, 2357, 2351, 2333, 2306, 2207, 2300, 2455, 2327, 2339 11th Ave E	52	12	yes	2, 6-yd dumpsters		Aspen	yes	Recycle logo and word recycling on side and front of dumpster. Recyclables only sticker also in Spanish with b&w illustrations. Single sort only sticker on NE dumpster	side and front. NW location dumpster blocks view of front label	frozen food boxes, clothes, metal brackets, arbys tray, bag of trash	plastic bottles, pop cans, paper, cardboard, newspaper	9/15; 3/22/16; 5/25/16
Aspen Village	2209 & 2253 Skillman & 2061 McKnight	54	3	yes	3, 90 gal carts (18 units per cart)	in east dumpster enclosure. No recycling in west enclosure	Aspen	yes	1 labels says 'newspapers only' and 2 say 'glass containers, cans, and plastic bottles with necks'	lid	plastic bags, cookie wrappers	cardboard	9/15; 6/28/16
Crestwood TH. Considered individual units	Crestwood Drive, 11th Ave, 9th Ave.	60	12	yes	1 bin at the curb	trash carts/recycling bins in garage.	Veolia (now Republic)	yes	Veolia Environmental Services	side	did not check	did not check	9/15; 3/22

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Salas Point	2035, 2045, 2055 7th Ave East	72	3	yes	1, 4-yd dumpster. Four-plex located at the east end of the property is part of this apartment complex. The tenants use the trash dumpsters at the apartments. Recycling is overflowing.	Recycling on north side of central garage building. Trash dumpsters to the west and east of recycling	Walters	yes	Single stream recycling' with small B&W illustrations and text	front of dumpster	plastic bags	plastic bottles, cardboard	9/15; 8/15/16
Oak Hill Condos	2231 Penn Place	77	1	unknown	no recycling or trash outdoors. Possibly in underground garage. Went to front door but there is no on-sight manager office number to call.		unknown						9/15; 6/14/16
Cottages of N St. Paul; Senior facility (55+); rented units.	2110, 2120, 2360, 2370, 2375, 2385, 2395, 2400 Cottage Dr/Circle	96	8	yes	14 carts (6.9 units per cart)	2 recycling carts in each of the 7 trash garages	Nitti	yes	Recycle Here' with green recycling logo	lid	frozen food boxes, egg cartons, disposable wipes	cardboard, pop cans. Also yard waste (leaves) in trash	9/15; 3/22
Regency Park	2210, 2214, 2220, 2224, 2240, 2244 Skillman	104	3	yes	3, 4-yd dumpsters	3 locations adjacent to garages	Aspen	yes	recyclables only' in English and Spanish w/B&W illustrations	front of dumpster	very clean overall. plastic bags, bubble wrap, pizza box	tin cans, pop cans, plastic bottles, cardboard	9/15; 6/28/16
Franklyn Park Apts	2485 Seppala Blvd	117	1	yes	1, 4 yd dumpster	end of garage unit. Not located next to trash.	Nitti	yes	b/w drawings of acceptable and unacceptable items with descriptions in English and Spanish. Also an old sticker that says cardboard only	front of dumpster	yes - a couple of plastic bags, cigarette boxes (recycling located next to smoking area), Arby's bag and cup.	difficult to tell, everything was bagged. Noticed a cardboard food container.	9/15; 6/14/16; 6/16/16 (delivered bins)
Parkside Apts (across the street from Village Manor)	2329, 2343, 2355, 2363 10th 2328, 2334, 2344, 2350, 2362 11th	153	9	yes	8 carts (19.1 units per cart)	In parking lot behind north line on bldgs. 1 trash dumpster with 3 carts on east side, 2 dumpsters with 3 carts in middle, and 1 dumpster with 2 carts on east end.	Nitti	yes	Paper only (3), commingle (1), Recycle (1), no labels (3)	all lid except 'recycle' which was on the front	yes-plastic bags	lots of plastic bottles and beer bottles in west trash. Cardboard, pop cans.	9/15; 5/25/16
Cedarview Commons	2375, 2395 7th St N 2030, 2040, 2060, 2070 9th Ave N 2370, 2380 Ariel St N 2055, 2065, 2075, 2085 Hwy 36	204	12	yes	3, 4-yd dumpsters	3 enclosures, NE, SE, and SW corner of the center courtyard.	Was WM now Republic	some trash on ground inside the enclosures	list	front of dumpster	frozen food boxes, plastic tote, bar stool, paper cups	beer cans, paper, plastic bottles, milk jugs, cardboard	9/15; 3/22
Polar Ridge - Assisted Living	2365 Helen St N.	228	2	yes	2, 4-yd dumpsters		Waste Management		Single stream recycling' with small B&W illustrations and text	front			6/14; 8/15/16
Vadnais Heights													
Belland Woods TH	581, 83, 91, 95 Belland Ave.	24	2	yes	1, 4yd dumpster	north end of parking lot next to trash dumpster. 3-sided fence around trash dumpster.	Aspen	yes. Individual garages-appear to be more like a townhouse. Could this go on the city contract?	Black and white sticker with 'Recyclables only' in English and Spanish, small illustrations	front	recently picked up	yes-newspaper, cardboard, plastic bottles	07/01/15
Vadnais Highlands TH	1081-1153 Cty Rd D	35	4	yes	4 carts (8.75 units per cart)	3 sided fenced area with trash dumpster and 2 carts located at the north end of both parking lots.	Aspen	somewhat-some trash on the ground. No individual garages	newspaper only, no trash' on one cart, black and white 'Recyclables Only' in English and Spanish with illustrations on two carts, and a peeled off sticker on the fourth cart	lid	plastic police type tape, plastic bags	glass bottles, cardboard, milk jugs, tin cans	07/01/15&08/14/15

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Willow Ridge Apts	1255 Cty Rd D	47	1	yes	2, 6 yd dumpsters	In underground garage near stairwell. Surrounded by a chain link fence.	Republic	yes-moved dumpsters to door for pickup	Lists only. Small text.	front. May need a sticker on the side.	trash	cardboard, cans	07/01/15
Westwood Park Apts	669-689 Cty Rd D	48	2	yes	2, 4-yd dumpsters	West end of parking lot for east bldg, east end of parking lot for west bldg. Not enclosures. Will be placed in a garage at some point and changing to plastic dumpsters.	Nitti	yes	recycle here' in large green letters with recycling logo. Very visible.	two stickers on each dumpster in the front	empty-just picked up	tin cans, milk jugs, plastic bottles	07/01/15
The Cottages of VH	3686 & 3688 Vadnais Dr	100	9	yes	12, 90 gal carts (8.33 units per cart)	2 in each of the 6 trash garages. Trash dumpster located in same garage area.	Aspen	yes	no photos-was not able to look around.	also signs on the wall above recycling.			07/01/15; 7/13/15
Highcrest Apts.	1015, 33, 41, 53, 61, 75 County Rd D	102	6	yes	3, 4 yd dumpster	North end of property; one on east side of parking lot, one in center area of parking lot, and one on the west end of parking lot. Recycling dumpsters located next to trash dumpsters. One on west end has a 3-sided enclosure. observed hauler picking up recycling on Wednesday	Republic	yes-except for tall weeds	lists only	front	plastic bags, plastic crate, popcorn bags, coffee cups & lids, straws	milk jugs, cardboard, newspapers, tin cans, plastic bottles	07/01/15; 08/14/15; 08/18/15; 08/20/15; 09/23/15
Shadowlawn Estates	1175 East Cty Rd D	113	1	yes	7 carts (16.1 units per cart)	Carts located in between garages not near trash. Carts are different colors and shapes. Trash dumpsters located on east and west end of the garages in 3 sided enclosures.	Advanced	yes	lists only. Many different types of labels. Some carts have two labels with inconsistent messages. Carts are different shapes and colors.	lid	plastic bags, Styrofoam, trash	cardboard	07/01/15; 08/14/15; 08/20/15; 08/21/15
Northwood Villa I & II	801-831 Cty Rd D 855-869 Cty Rd D 901-961 Cty Rd D	204	8	yes	1, 6 yd and 5, 4 yd dumpsters	East bldgs: Middle of parking lot on north edge. 3-sided enclosure next to trash. Center Bldgs: East edge, and 2 middle area on north edge of parking lot. 3-sided enclosures. West bldgs: east and west end of parking lot along north edge. 3-sided enclosure for trash only on west end.	Walters	yes except for containers of oil on ground next to one trash dumpster.	varies: some say 'recycling only' in large green letters, some say 'recycling only' and include small illustrations. Some are green and have small illustration and text.	some in front, some on sides, some on the lid	plastic fan	recently picked up. Tin can	07/01/15 & 08/14/15; 09/29/15; 8/30/16; 9/14/16
5 star mobile home park	200 Mayfair Road	250		yes-every other Wednesday	individual carts	at each home. Office building has 2 recycling carts.	Waste Management	yes-at each home	Recycling only' in large letters and small illustrations with text. Slickers look worn on the cart I inspected.	lid	plastic bags in office recycling carts		09/23/15
White Bear Lake													
Cedar Eight Apts	1795 Cedar Ave	8	1	no	none		Nitti	yes					7/14/15
un-named (next door to Pine View)	1652 9th	12	1	no	none	Trash dumpster in 3-sided fence located on east side of parking lot	Gene's						7/21/15
Manitou Apts	2207 6th St & 4850 Banning	16	2	yes	2 carts (8 units per cart)	next to trash dumpster in parking lot between both buildings	Advanced	yes	color photos and NO list	lids	plastic bags	no	6/15/15 & 8/13/15
White Pine Assisted Living	1235 Gun Club Rd	18	1	yes	6 carts (3 units per cart)	carts are lined up along a fence on the south side of the building near door. Trash building is on the east side of the main building	Nitti (for recycling only), unknown trash hauler, possibly Walters.	yes	Recycling Only'. One also has a cardboard only label	lids	one cup, otherwise no contamination	unknown-can't access trash building	7/21 & 7/22/15

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Co Rd F Apts.	2024, 2048, 2050 Co Rd F	26	3	yes	1, 4 yd dumpster	Located on east side of parking lot next to trash dumpster; no enclosure	Walters	yes	list and images. Small font, small b&w photos	front	unknown-empty	unknown-empty	8/11/15
East Metro Women's Council	3521 Century Ave N	34	1	no	none	Enclosed and gated trash dumpster area in the east parking lot at the south end of the garages. Trash dumpster also located at the west end of the north parking lot	Waste Management (and Republic?)						7/14/15
Century Commons	3515 Century Ave	34	1	yes	6, 90 gal carts (5.7 units per cart)	Behind trash dumpster in fenced enclosure. Enclosure in parking lot.	Republic. Green recycling carts are Republic, Grey recycling carts are Allied	yes	3 grey covers have a label with a list, 3 green covers labeled as 'recyclables'. Labels are faded and no legible	lids	plastic bags and pizza boxes	unknown. Was not able to see above sides	7/14/15&7/27/15
Lakewood Village condos	3150 Glen Oaks Ave	39	1	yes	3, 90 gallon carts for paper and 5 90 gal for glass, cans, etc.(4.9 units per cart)		Gene's						7/27/15
Pioneer Manor	2225 6th St	42	1	yes	6 carts, 12 recycling bins	4 bins next to trash chute on each floor in trash room, carts next to dumpster on first floor trash room.	Waste Management?	yes	trash chute room: lists and illustrations. Carts: one labeled 'mixed paper only' and one labeled 'recycling only'	bins in trash chute room have signs above them on the wall. Labels on lids of carts.	no contamination - very nice!	did not see trash dumpster	7/16/15
Cerenity Residence of WBL	4615 2nd Ave 1891 Florence St	43	2	yes	1, 8 yd dumpster	located in parking lot near the NW corner of east building. 3-sided enclosure. Unknown location of trash dumpster.	Republic	yes	list only	front of dumpster	plastic bags	did not see trash dumpster	7/22/15
Linden Apts	3900 Linden St	44	4	yes	2, 4 yd dumpsters	1 in north parking lot and 1 in south parking lot (each dumpster serves 2 bldgs). Next to trash dumpsters. Not enclosed.	Walters	yes	small images and fonts	front of dumpster	north dumpster empty, south dumpster plastic bags	empty except for 1 milk carton	7/14/15
Willow Wood Apts	3441 Willow Ave	45	1	yes	4 carts, 11 recycling bins (11.25 units per cart)	Bins next to trash chute on each floor in trash room, carts next to dumpster on first floor trash room	WM, trash subcontracted with Lincoln Waste Refuse; recycling subcontracted with Ace	yes	posters on wall in trash chute room and above carts. Separate paper/cardboard sign and plastic and glass sign.	on wall in trash chute room and above carts	no contamination seem. Everything looks rinsed.	some tin cans	8/13/15; 10/5/15
Mt Vernon Apts	3721, 3725, 3731, 3735 Highland Ave	48	4	yes	4 carts (12 units per cart)	2 carts in south parking lot near trash dumpster (not enclosed) ; 2 carts in north parking lot on the side of a garage next to trash dumpster	Waste Management	yes	recycling only' with b&w illustrations. A second sticker with ' commingled recyclables' with a list.	lids	Looks nice. Lots of plastic bottles. Residents use paper bags.	cardboard, glass bottles	8/11/15
Century Hills TH	3525 Century Ave	55	13	Yes. no at the time of the site visit, but has since added recycling	none	Trash building located in each of the 3 parking lots. Building is 3-sided with a roof. Roof for 1 dumpster only. Possible space for carts	DSI (Dicks). Recently switched to Nitti.						7/27/15
Lakewood Place Apts.	3100 Glen Oaks Ave	60	1	yes	2, 4-yard dumpsters	Located outside by the entrance to the underground parking. Dumpsters outside for pickup. Normally located in garage. Recycling located by the entrance to the underground parking. Trash located in trash room under chute.	Republic	yes, outdoors. Dumpsters outside for pickup. Normally located in garage.	list only	front	dumpsters are full. Not much contamination	cardboard, aluminum cans	7/27/15

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Park Ave Apts	1480 Park St	60	1	yes	8 carts (7.5 units per cart)	In underground garage near stairway door	Republic (Allied Waste carts)	yes, but recycling is overflowing	poster on wall behind carts, poster in trash chute rooms	on wall in trash chute room and above carts	plastic bags and Styrofoam	Trash dumpster was outside for pickup. Empty.	7/22/2015
Hoffman Place Apartments	3656 Hoffman Road	60					Advanced?						
Park Ave TH	1480 Park St	64	7	yes	1, 8 yd dumpster	Next to garage on south end of parking lot. Outside of fenced enclosure next to trash dumpster.	Republic (Allied Waste dumpster)	yes, except for furniture and a mattress on ground next to dumpster	list only. Also 'recycle only' letter stickers on front	front of dumpster	plastic bags and Styrofoam	plastic bottles/jugs, soup cans	7/22/2015
Cherry Court Apts.	2095 Dottie Drive	66	2	yes	2, 4 yd dumpsters	1 located in NW parking lot next to dumpster; 1 in south parking lot next to dumpster. Both in 2-sided enclosure	Aspen	yes	recyclables only' with b&w illustrations. "recycle' with symbol.	front	plastic bags, pizza boxes	plastic bottles, newspaper	8/11/15
Bellaire Apts.	4020,4030,4040 Bellaire & 2520 E Co Rd F	72	4	yes	7 carts. Had 14 carts but 7 were stolen. (10.3 units per cart)	2 carts in north parking lot next to trash dumpster, 2 carts in central parking lot next to trash dumpster (against side of garage), 3 carts in south parking lot next to dumpster (against side of garage).	Nitti	no. broken glass on ground	not labeled	no label	not much - plastic bags	cardboard, plastic bottles	8/11/15
Birch Park Apts.	1850 &1880 Birch St	72	2	yes	2,6 yd dumpsters	1 on west end of parking lot in garage (enclosed) ; 1 on east end of parking lot (not enclosed). Both next to trash dumpsters.	Nitti	yes, but very smelly because it is in a garage	"recycle' only with symbol	front of dumpster	plastic bags, pizza box	both are empty.	7/14/15
Pine View Apts	1620-1640 9th St	72	4	no	none	3, 8 yd trash dumpsters next to west garage	Nitti	yes, except for mattresses next to dumpsters					7/21/15
White Bear Manor	1816 Birch St	72	2	yes	7 carts (10.3 units per cart)	3 carts located on west side of parking lot, outside of 3-sided trash enclosure. 4 carts located on east side of parking lot within 3 sided trash enclosure	Advanced-will be contracting with new hauler. Current trash pickup M,W,F and recycling on Thursday every other wk? Will be updating their site including new trash enclosures.	yes	small images and fonts. Some stickers are peeling off	lids	some plastic bags	plastic and glass bottles, aluminum cans, cardboard	7/14/15
White Bear Terrace	3900-3920 Hoffman Road	72	2	Yes	1, 6 yd dumpster	Located next to dumpster on east side of south parking lot. 2-sided enclosure. Will be rebuilding enclosure	Republic	yes - some food and cardboard on ground	list only	front of dumpster	recently picked up.	plastic bottles, milk jugs, cardboard, pop cans, glass bottles	8/11/15
White Bear Royal Apts	3675 Highland Ave	80	1	yes	8 carts (10 units per cart)	4 carts located next to dumpster at each of the 2 garages.	Ace Solid Waste, Inc.	yes	List only in small font stamped directly to lid	lids	plastic bags, chip bag, pizza box	cardboard	8/11/15, 8/12/15; 8/13/15; 8/24/15; 10/7/15; 10/19/15
The Arbors of WBL	4800 Division St	80	2	yes	6 carts at the end of the driveway. May be others in an underground garage.	underground garage	Republic (Allied Waste carts)	yes	single sort recycling only with a yes/no list	lids	empty-just picked up	did not see trash dumpster	7/16/15; 8/13/15
The Lodge at WBL	3666 E County Line Rd	80	1	yes	1, 6-yd dumpster	Next to trash enclosure on west side of parking lot (4-sided enclosure with gate. Trash compactor and organics recycling carts inside enclosure.)	Waste Management	yes	small illustrations only on dumpster. Color photos on labels in building.	front of dumpster, lids on bins indoors.	lots of plastic bags. Most recycling was in plastic bags. Styrofoam, rubber gloves.	can't tell-compacted	7/27/15; 08/24/15; 10/7/15; 10/19/15

Name of Property	Property Address	# of Units	# of Bldgs	Recycling Provided?	# and Type of Recycling Containers	Location of Recycling	Hauler	Recycling Area Clean?	Type of label on recycling dumpster/ carts	Location of label	Contamination in recycling ?	Recycling in trash?	Date of Site Visit
Washington Square Apts	2060 5th St	81	1	yes	5 carts (16.2 units per cart)	On first floor in separate room near office. Trash dumpster next to carts	Ace	yes	none - sign on wall above carts	none - sign on wall above carts	unknown, did not look inside	unknown, did not look inside	6/15/15 ; 7/16/15
Thomasville Apts	1720 4th St 55110	84	7	yes	4, 4 yd dumpsters	1 recycling dumpster located on each end of the east and west garages. Trash dumpster located inside a fenced and gated area. Recycling dumpsters located along fence on the outside of enclosure.	Republic/Allied Waste signs.	yes	list only	front side	yes. Plastic bags and tin foil	newspaper, cardboard, aluminum cans	6/15/15; 7/17/15
Lakewood Hills Apts.	3185 Karth Rd	84	1	yes	2, 6-yd dumpsters. 1 'active' dumpster, 1 spare if the first one gets full	In underground garage near stairway door. Not near trash dumpster. recycling picked up twice per week, trash picked up three times per week.	Nitti	yes	2 "recycle here" labels with recycling symbol. Home made " please recycling only" label	front of dumpster. Home-made label on side of dumpster.	plastic bags	did not see trash container	7/23/15
Boatworks Commons	4495 Lake Avenue South	85	1	yes	2, 6 yd dumpsters not located next to trash.	located in underground garage near stairwell door. 1 dumpster by each of the two stairwells.	Trojes	yes	single stream' with illustrations. Looks like a home made 'recycling only' poster on front of dumpster and wall behind dumpster	wall and front of dumpster	no, but lots of cardboard	did not see trash room, but manager did not think there was much recycling in the trash.	8/24/15
Lake Square Apts	2250 6th St	86	1	yes	Unknown quantity of recycling bins in trash chute room on each of the three floors. dumpster and/or carts in basement. Separate collection boxes for bulbs, cans, and batteries.	Multiple recycling bins in each trash chute room. Recycling carts and/or dumpsters in underground garage	Walters	yes	recycling only' with small b&w illustrations on dumpster. Posters on wall in trash chute room.	front of dumpster	dumpster: Styrofoam, plastic bags, paper coffee cup	did not look	7/16/15
The Boulders	3533 Willow Ave	92	1	yes	2, 6-yd dumpsters and 3 carts .	In underground garage, around the corner from the stairs. Trash in a separate room in underground garage	Aspen	yes	carts: 'glass containers, cans, and plastic bottles with necks'. Dumpster: 'cardboard only' break down boxes in English and Spanish. Also ' newspaper only'	carts: lid. Dumpster: front, plus homemade signs on wall.	plastic bags	trash in closed room; did not look	8/12/15; 8/13/15
Pinehurst Apts	1805, 1813, 1821 Cedar Ave	102	6	yes	1, 6 yd dumpster. Recycling picked up every week.	On east side of parking lot between buildings. 3-sided enclosure. Next to trash dumpster.	Walters	yes	list with small images and text	front of dumpster	dumpster almost empty	cardboard. Not very full, must have been picked up recently	7/14/15&8/12/15
Birch Lake TH	4890 Birch Lake Circle	114	21	yes	carts	In each individual garage. not on city contrat because the assosication gets a better price with Advanced than Trojes.	Advanced Disposal (Onyx, Advanced, and Veolia carts)						7/21/15
Manitou Ridge	3139-3153 McKnight Rd	118	2	yes	10 carts (11.8 units per cart)	4 fenced and gated trash/recycling areas. One located on the southeast corner of the parking lot with 3 carts, one on the north parking lot with 3 carts, and 2 in central area of parking lot with 2 carts each. Enclosures located near the front of each bldg	Advanced	no-trash bags on ground	labels are peeling off, many say cans, glass, plastic bottles with necks, one says 'recycling only'	lid	plastic bags, Styrofoam, light fixture, plastic clothes basket	cardboard	7/23/15

Name of Property	Property Address	# of Units	# of Bldgs	Recycling Provided?	# and Type of Recycling Containers	Location of Recycling	Hauler	Recycling Area Clean?	Type of label on recycling dumpster/ carts	Location of label	Contamination in recycling ?	Recycling in trash?	Date of Site Visit
Majestic Pines	1441-1531 Park St	126	3	yes	14 carts (9 units per cart)	2 carts at each of the 3 smaller buildings. Located next to garages with a fence around 2 sides. 8 carts in underground garage in main building. Unknown location	Advanced	yes	small text and color images. Some lids have a stamped 'recycling only' message	lids	plastic bags	cardboard box, pop cans, plastic bottles	7/21 & 7/22/15
White Bear Woods	4776 Centerville Rd	300	4	yes	8, 6 yd dumpsters	2 recycling dumpsters per building, located in basement garage, around the corner from elevator	Advanced (Veolia dumpsters)	yes	list only	front	plastic bags and carpet	did not look in trash. Not near recycling.	8/12/15
White Bear Township													
Cottages of WBT	4768 Golden Pond	60	6	yes	12 total assuming 2 in each garage. Only saw the inside of one garage (5 units per cart)	2 carts in garage next to trash dumpster. 6 trash garages (garages with service doors).	Republic (Allied Waste carts)	yes	no labels visible	may be on lid. Carts lids are open.	plastic bags	plastic bottles, cardboard	7/21/15

Multi-unit: includes tri-plex, four-plex, townhome, condominium, apartment, and mobile home dwellings.

Exhibit 3 - Haulers

Little Canada Multi-Units

2-8 Units = 16 (no recycling or unknown at 11 properties)

9+ Units = 27 (no recycling, south half of Montreal Courts)

Haulers (7)

 Advanced (3)

 Aspen (5)

 Nitti (1)


 Republic (8)

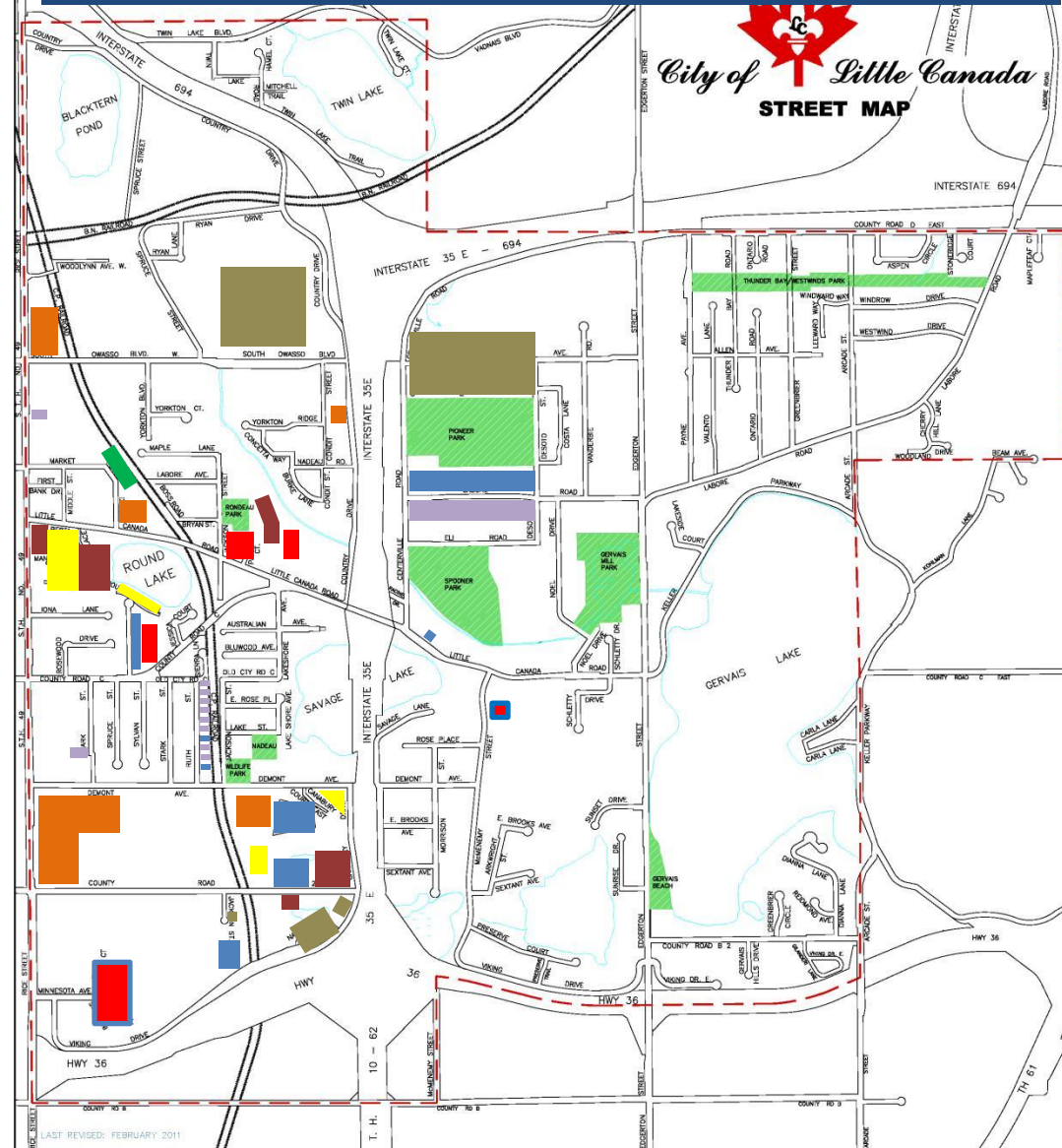
 Genes (5)

 Walters (5)

 Waste Management (4)

 Unknown (2)

 No recycling (10 properties plus south half of Montreal Courts)



LAST REVISED: FEBRUARY, 2011

Multi-unit: A building or complex which provides more than four residential dwelling units...

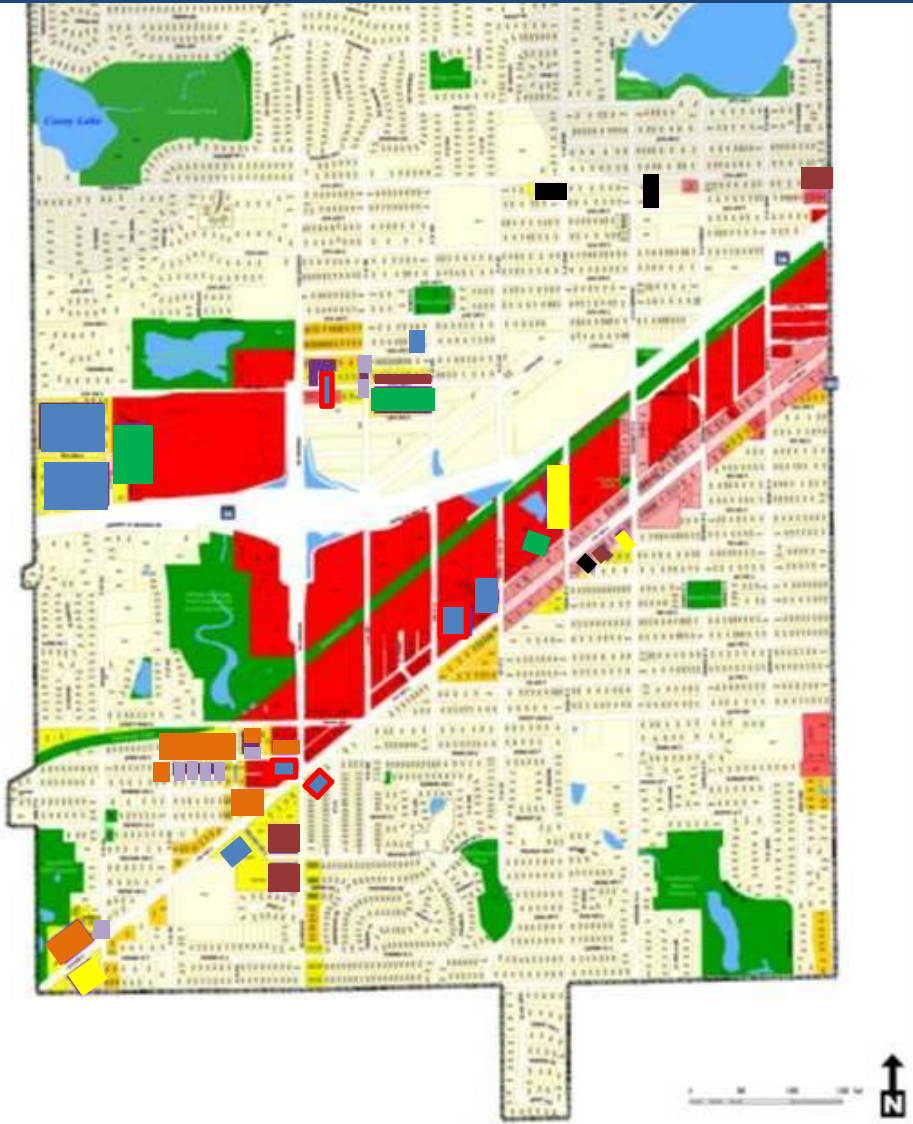


Exhibit 3 - Haulers

North St. Paul Multi-Units

2-4 Units (not on City contract) = 14

7+ Units = 19

Townhomes and condos = 4

Haulers (6)

Advanced (3)

Aspen (5)

Nitti (3)

Republic (5)

Walters (6)

Waste Management (3)

Unknown (4)

Uses other building's recycling (8)

Multi-unit: building containing nine or more dwelling units.

Exhibit 3 - Haulers

Vadnais Heights Multi-Units

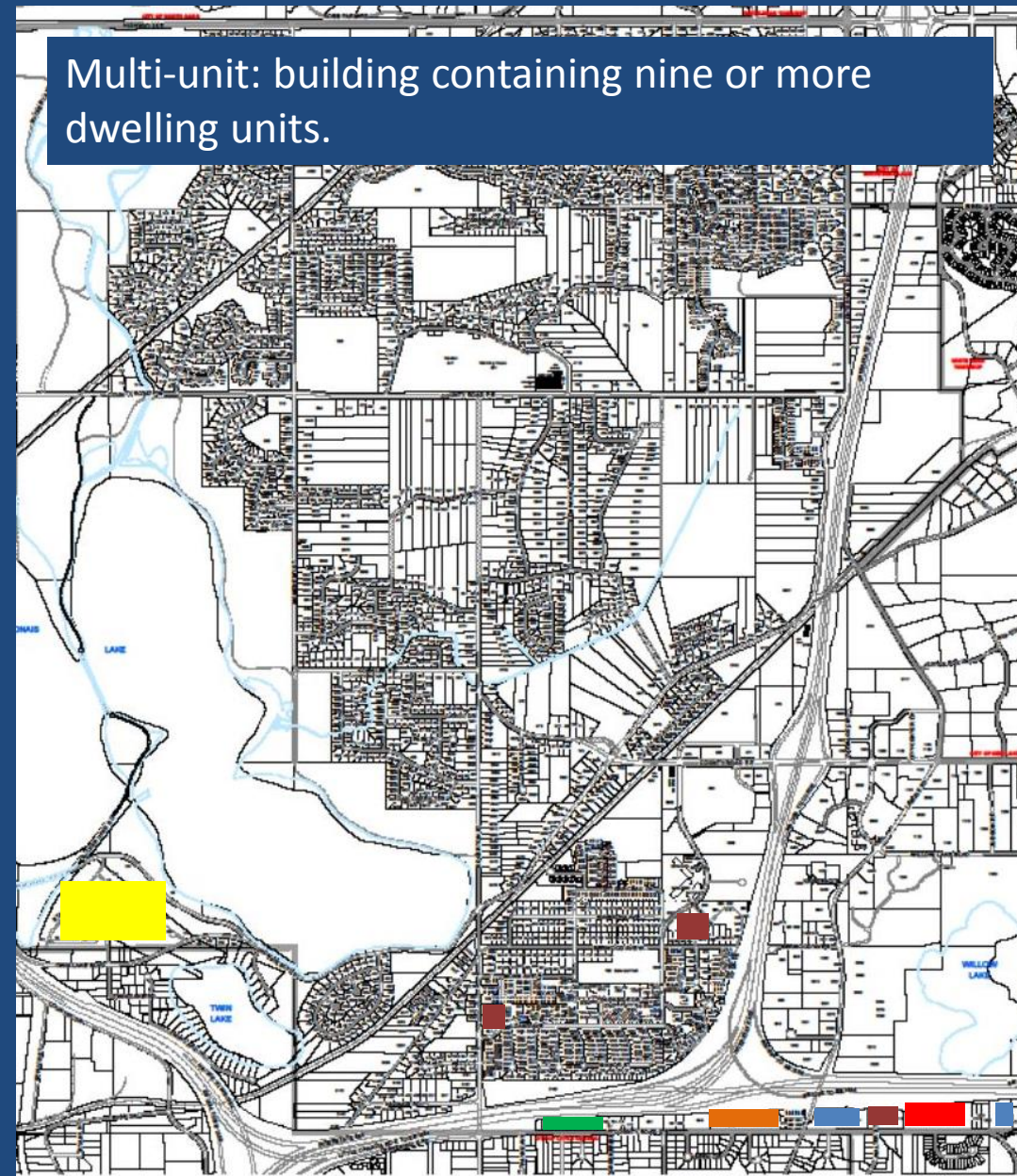
9+ Units = 9

Includes 2 townhomes and
1 mobile home park

Haulers (6)

- Advanced (1)
- Aspen (3)
- Nitti (1)
- Republic (2)
- Walters (1)
- Waste Management (1)

- No recycling (0)



WBL Multi-unit: provides more than four (4) residential dwelling units (WBT: 3 or more units)

Exhibit 3 - Haulers

White Bear Lake and White Bear Township Multi-Units

8 Units = 1 (no recycling)

9+ Units = 38 (no recycling at 4 properties)

Haulers (9)

- Ace (3)
- Advanced (7)
- Aspen (2)
- Nitti (5)
- Republic (9)
- Trojes (1)
- Walters (4)
- Waste Management (3)
- Gene's (1)
- No recycling (4)

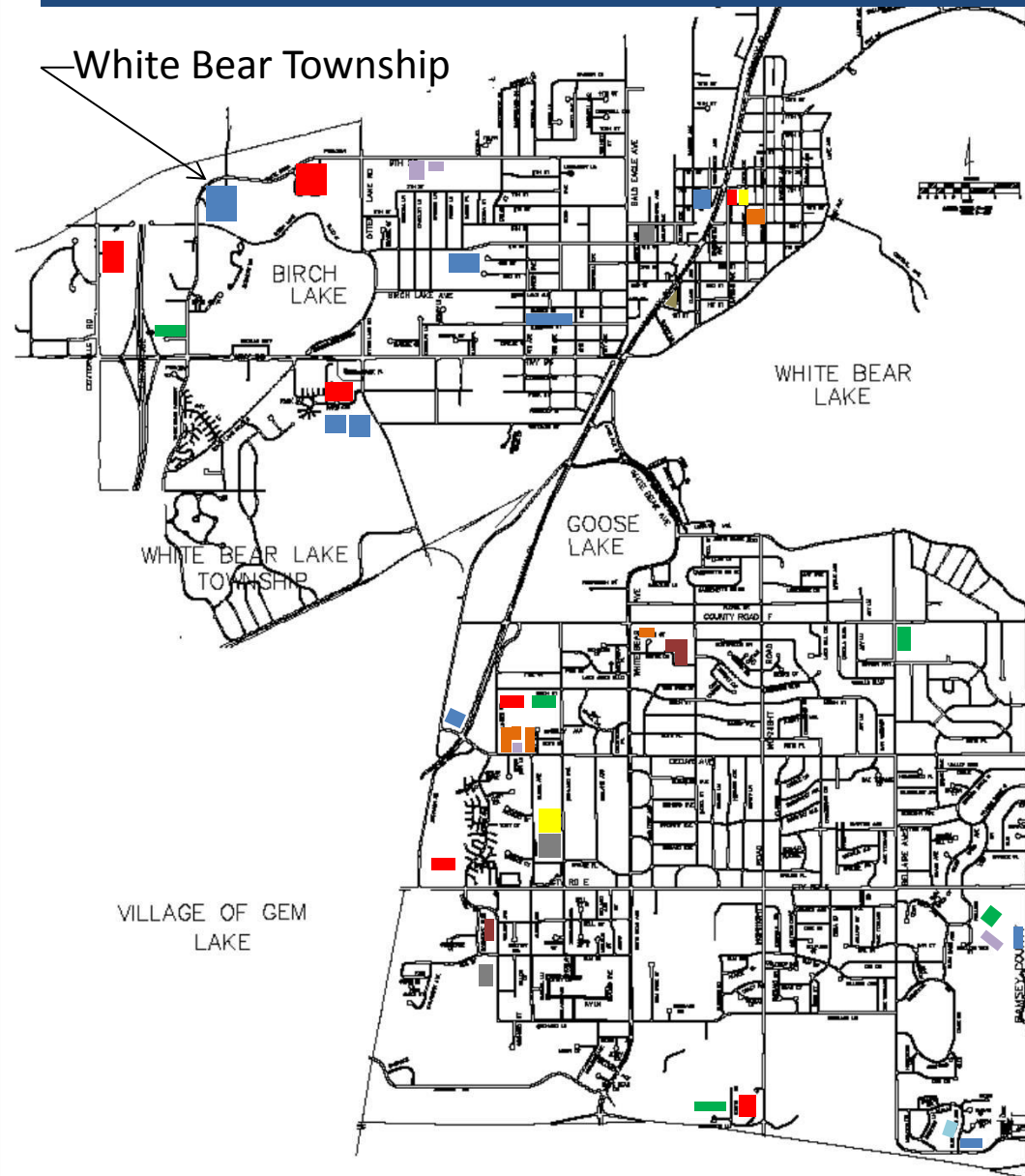


Exhibit 4 - Number of Recycling Containers



Shadowlawn Estates – 16.1 units per cart



White Bear Royal – 10 units per cart

Exhibit 5 - Location of Recycling and Trash



Proper placement - recycling next to trash



Undersized enclosure – trash only (recycling less convenient)



Undersized enclosure – recycling next to trash enclosure (recycling more convenient)

Exhibit 6 – Recycling Labels



Small text, no photos



Small text and illustration

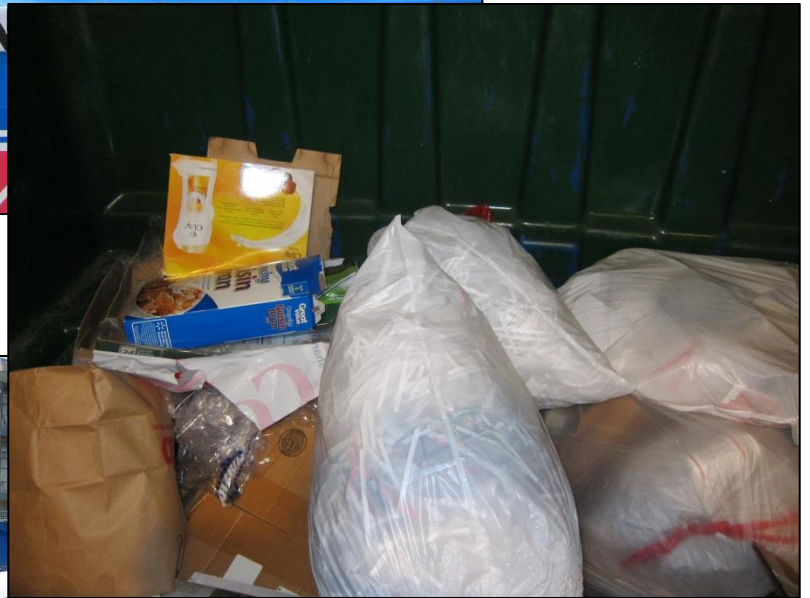


Peeling labels, old messages

Figure 7 - Contamination in Recycling



Styrofoam, plastic bags



Plastic bags



Plastic toys

Exhibit 8 - Recycling in Trash



Trash chute room: cardboard boxes, plastic water bottles, plastic fruit containers



Water bottles, cardboard

Exhibit 9 - Interview Question Template

Name of building:

Property Contact Info:

Name of hauler(s):

Do you offer recycling? If no, why not?

Frequency of trash and recycling pickup:

Does your building have trash chutes?

Have you encountered any problems? (Contamination, carts blocked by snow/vehicles, hauler service issues, etc.)

Ask questions/provide feedback based on initial site observations.

(i.e. using dumpsters for recycling [helps with cardboard recycling], adding stickers/signs to containers, changing location of containers, etc.)

Available materials. (If you have received bags and other recycling materials, how did they work? Do you want more?)

Methods of outreach with tenants? (i.e. meetings, newsletters, bulletin boards. Could provide presentations at meetings, language for newsletters)

Language barriers?

Are you willing to be on an email list?

Recycling containers in other areas of the building? (mail room, laundry room, lobby, party room, etc.)

If not, are you interested in the county providing a grant to purchase public space recycling containers?

Do you require recycling as part of your lease? If not, are you interested in having us provide samples of leases or language that could be inserted into your lease?

Do you educate your tenants on what to do with unwanted items when they move out? (i.e. furniture, batteries, CFL's, and electronics)

Do you have a container for these items? If not, would you be interested in the County providing containers?

Do you know a tenant who would be willing to champion the recycling in your building? (We are considering offering a gift card as incentive. Would this be of interest to you?)

For buildings that use recycling carts instead of dumpsters: If the city is willing to provide recycling through their city contract, would you be interested? This is not a free service, but the cost may be lower than you are currently paying.

Exhibit 10 - Interview Question Results

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
Little Canada															
Antler , 8 units	Thul Holdings, Thomas Thul, 651-484-5511	no									Spoke with Kristen (manager?). She stated that recycling is too cost prohibitive for a small apartment (big difference between a small and large building-more trash management in larger buildings). Trash costs go up the most of all fixed costs. Her apartments in adjacent cities (Roseville and Shoreview) are on city contracts and there are no problems with recycling. Tenants want recycling but too costly for building to provide . Kristen stated that she really wants the building to be on the City contract.			wants to be on city contract	
Sleepy Hollow, 40 units	Homel Realty & Mgmt Co., John Bauch, on-site-caretaker, 651-488-9191 (property mgmt co) 651-399-0178 (Caretaker), mccarronsvillage@homerealty.com.com	no	Bulletin boards, welcome letter, new tenant tour of dumpster and recycling area	2 magnets					2		Recycling in trash.	no-not interested in having any containers in building	Tenants put furniture etc. next to trash dumpster. Caretaker does not know what tenants do with other unwanted items.	spoke with on-site caretaker. Cardboard is left next to carts, hauler picks up. Wants recycling labels	caretaker does not have an email address
Oakmont Condos, 73 units	Keller Properties, Bob, Caretaker, 651-488-7645	yes, each floor	Bulletin boards, one on each of the three floors w/recycling info. No newsletters, no new tenant info on recycling, only signs above the dumpsters.	none wanted. Noticed a green bag hanging next to the overflow recycling dumpster.								does not want recycling bins.	tenants know where to bring these items	Cretaker not willing to provide additional outreach about recycling. Says everything is going fine. Says Allied Waste accepts plastic bags in the recycling dumpster. Plastic bags are included on home-made sigh as something that can be recycled. Not interested in educational materials.	no email
Thirty-twenty mobile home park, 75 units	Joe Dunn, 763-434-0300 / Office 651-484-0011													Office location on site, but not there.	
Garden Terrace, 76 units	Common Bond Communities, Peggy Auchter, Property Manager, 651-481-9028, Peggy.Auchter@commonbond.org	yes. Located on 2nd and 3rd floors	Handbook (includes recycling), orientation, newsletter, monthly calendar, notices under doors, Posts at doors and elevators. Need info for newsletters by the 15th of each month	6 magnets					6		Previously gave bags to most of the residents. Not sure about the success of the bags. Manager has not seen them around. Someone will pick up resident's recycling if the can't bring recycling down on their own.	Recycling bins in community rooms. Would be interested in more, but do not need them in the laundry room.	have bins for batteries and light bulbs. Building has someone pick them up. Post signs about disposal of TVs, microwaves, etc. tenants prearrange for mattress removal. Church will pick up items.	Low turnover apartments. Need to use plastic in trash, so use in recycling also. Likes the magnets. Already puts no smoking magnets on tenants refrigerators so could easily add the recycling magnet. Wants recycling labels.	yes

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
The Lodge, 79 units	Sherman Associates, Lance Strand, 651-483-0547, lstrand@sherman-associates.com	yes (4 floors)	Bulletin board, monthly newsletter (talks about recycling often), new tenant walk-through	10 bags, 1 laminated poster, 1 corrugated poster, 3 door hangers, 79 magnets at presentation	10	1	1	3	79		Some trash in recycling bins.	no-too much of an eyesore. Would like to add recycling containers to the trash chute rooms.	Need info on batteries-they collect them but are not sure where to bring them.	Senior building. Is thinking of putting recycling bins in trash chute rooms. Recycling presentation on October 2nd to approx. 35 people. Has a resident recycling champion. Some tenants pull trash out of recycling dumpster. Residents have bags but the manager doesn't know if they are using them. Give new tenants a bag as part of the walkthrough and show them the recycling area. Wants recycling labels.	yes. Enjoys getting updates. Cty sheriff office send updates every 2 wks.
Canabury Pond Condo, 84 units	Keller Properties, Gayle Confrey, 651-482-9661													maintenance staff would not let me inside to look at recycling area. Mentioned that they are using the bags and recycling program is going well.	
Mayfield, 93 units	Pres Homes, Michelle, 651-482-1229, cgagnon@preshomes.org													Manager not there, maintenance would not let me in. Said someone was just there recently to give a presentation and hand out bags.	
Canabury Condos (owned condo units), 101 units	Association, John Storm; Jim West (association), Bruce (maint), John Storm: 651-894-4370; Bruce (Maintenance) 612-704-7052; Office: 651-483-9177, canabury@qwestoffice.net	yes (3 total). Mentioned that trash chutes are more convenient	newsletter, posting on trash chute walls, info packets, handbook (has info about trash rooms) Would also like to create ind. sheets for each topic. Will add recycling info to their newsletter.	110 door hangers for doors, newsletters, packets; 3 laminated posters for trash chute rooms. Recommended adding wording to posters telling residents not to throw recycling down trash chute.		3		110			Residents throw cardboard in trash. Maint. staff will pull trash out of recycling. Staff will collapse boxes. Uses 'dumpster fresh' in trash to keep smell down. Used to have a trash compactor but dumpster is better (lighter weight, smaller). Space issues in trash chute room: people fill up containers quickly with large amts of recycling. Small handful of elderly people that will not recycle. Newer buyers are younger and more used to recycling.	No. Used to have recycling by mailboxes but it got too messy. Have a bin in the trash chute rooms for recycling. Problem is people dump large amts of recycling in the bin and it fills up instantly. Use plastic bags to line recycling bins in trash chute rooms and maintenance throws bagged recyclables in main recycling dumpsters. Mentioned that bags should not be placed in recycling. From now on staff will cut open bags and put bags in trash. Since my first visit they are looking into finding larger paper bags to replace the plastic bags	Problem: 1) If a resident passes away, families will clean out house and throw away usable items. Suggested setting up a re-use table. 2) homeowners do not separate batteries and bulbs into recycling vs non-recycling. Staff provides a cabinet next to the recycling dumpsters for HHW. Staff brings paint & other HHW to county recycling center.	Recycling picked up once per week. Also have 2 90 gal WM carts for yard waste-garden club in the building requested these. Asked me if sheetrock and lumber is recyclable. Gave me a name of a carpet recycler: Bro-Tex at 800 Hampton and University. Emailed door hanger pdf to management (wants to use it in a newsletter). Would like someone to come to their annual meeting next June to talk about recycling. They will be re-doing handbook and would like to create ind. sheets for each topic (recycling, pool room, etc.) No need for a resident champion. There is a great group of staff running the building that keeps an eye on things. I suggested if a problem is encountered, include it in the newsletter or as a posting. Want laminated posters to replace the old recycling list in trash chute rooms. Will use info on door hangers for a newsletter article. They like that the posters and other materials are coming from the county and not management. Bags are not needed. wants recycling labels.	yes
Canabury Hill, 111 units	Ted Glasrud, Carol Billstrom, 651-483-8043, chill@tedglasrud.com	yes	move in folder (recycling info). No bulletin boards or newsletters	109 bags, 1 laminated poster, 30 door hangers	109	1		30				no. If they are small, would be interested in putting 2 in laundry rooms.	tell residents to go to RamseyRecycles.com. Someone from the company recycles. Corporate level decision on purchasing containers for batteries, bulbs, etc.	Did not feel comfortable letting me take photos of recycling containers in garage. Took photos once they were outside ready for pickup. Very little contamination. Used door hanger to create a custom flyer for the building (see document in photo file). Wants recycling labels.	yes
Fleur Royale Condos, 117 units	Keller Properties, Cindy Frucci, 651-484-8541, fleurroyalecondo@FRCA.com castbiz.net	No	Bulletin boards, handbook (very little info about recycling), monthly newsletter. Has a person that welcomes new tenants and hands out handbook.	5 magnets; 1 bag, 1 laminated poster, 1 door hanger, 1 magnet as a sample.	1	1		1	6		language and cultural barriers: Somali, Hmong, Spanish (not a language barrier)	No. Trash only in laundry room, party room, billiards room, pool area. Would need to ask board if they are interested in adding recycling bins.	tenants need to get rid of furniture on their own	Mentioned that they could call the hauler to see if it is now single sort and ask for a sticker. Manager will find out if hauler allows single sort. Fence around trash dumpsters will be fixed. Would be interested in stickers for recycling dumpsters. Email a pdf of the bag info.	yes

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
Provinces, 118 units	Dominium, Vanessa Proa-Granillo, Leasing Professional (on location on Tuesdays and Thursdays), 651-483-1406, province@dominiuminc.com	no	new tenant handbook, newsletter-once per month (sometimes have recycling info, but mainly info on activities, new residents, links, etc.), bulletin boards. Also Spanish and Somali residents	35 magnets (took 60 bags and 6 posters for Cottages of WBT). Dropped off 25 more magnets on 09/03/15					60		What to do (as a business) about other items such as electronics, bulbs, etc. Plastic bags are a problem.		This is an issue. Tenants leave behind furniture and other items. The building ends up storing everything in a garage. Sometimes vendors will remove items such as appliances.	Also manages Cottages of White Bear Township. Short term residents are not as vested and tend not to recycle. Residents are interested in recycling. Do not have recycling info in new tenant handbook. Recommended to educate residents about plastic bags including during the new tenant walk-through. would like stickers for dumpsters.	yes
Cedars Lakeside, 160 units	Bigos Mgmt., JoAnne Solis-no longer there Kevin Kangas-new manager that I have not met yet Adrienne Miller-Ball-Assistant Property manager, 651-483-8509, cedarslakeside@tbigos.com adrienne: amiller@tbigos.com Kevin: kkangas@tbigo.com	yes (3 in each building). Could put posters in trash chute rooms and add text about the location of the recycling dumpster. Reusable bags could help reduce plastic bags in the recycling dumpster.	resident handbook, packet with recycling do's and don'ts, newsletters, bulletin boards in mail area and laundry rooms.	160 bags (one for each unit), 6 lam posters for trash chute rooms; 23 door hangers (wants 160); 2 corrugated posters for dumpster area.	160	6	2	103	80		Bags of trash in the recycling. Maintenance has a better understanding of the problems. Maintenance will pull trash out of dumpster. Manger asked about using carts instead of a dumpster to reduce trash in recycling. I mentioned that cardboard is an issue with carts (building has a high turnover). I told her that I have seen sticky letters attached to recycling dumpsters that say 'no trash'.	no-except for 1 bin in business center. Staff has expressed interest in having a recycling bin in the office.	Building recycles light bulbs-bought a bin for them and pay a contractor to pick them up. Schedules a contractor to pick up electronics, batteries, tires, etc. When residents move out they leave these items by the trash. Maintenance puts these items in a storage room and Recycling Technologies picks them up. Trash hauler will take up to 5 pieces of furniture per month. Staff encourages residents to call DAV for pickup.	1st try Manager not there. 2nd try, manager busy. Adrienne emailed Jean asking if she could get more door hangers and magnets. She is also interested in a brochure that summarizes recycling items. Dropped off 80 magnets and 80 door hangers on 04-18-2016. Previous hauler, Waste Management, provided educational materials about what can and can't be recycled-manager uses this in new tenant handbook. Manager did not think the new hauler does this. Maintenance monitors the recycling dumpster for trash. They look at new haulers every year. Interested in being on City contract. The company manages many buildings in Washington and Ramsey County and she will let them know about available materials. The have one apt in North St Paul-Regency Hill at 2240 Skillman Ave (and McKnight). Always seem to have at least one 'champion' in the building that keeps track of everything. The manager was looking into making recycling posters, so she was glad that I stopped by. She has typed something up in the past about recycling. Received bags 5-6 years ago that they handed out to new tenants-saw people using them. No language barriers, most speak fluent English. Wants recycling labels.	yes
North Star Estates Mobile Home Park, 209 units	rhp properties, Tom Ludden, Community Manager, 651-983-9882 (cell); 651-484-8567 (main), northstar@rhp-properties.com	no	Bulletin boards in community center, letters to residents, if hauler sees a problem, will report to Tom. Hauler provides a recycling calendar and yes no list of recyclables to Tom each year. Tom distributes to all residents.	1 bin, 1 magnet, 1 poster, 160 door hangers; recycling literature in English and Spanish from the County that I delivered on 6/16/16		1		161	1	1	homeowners are confused about what to recycle. Language barriers	no	once a month a metal recycler will pick up curb-side for free. Same company also takes batteries. Communicates to residents about this program through flyers. There is an optional curb-side yard waste pickup once per week. Hauler supplies the container and the manager stores them onsite until someone requests one.	Would be interested in looking at being added to the City contract. Recycling is picked up every other week. Ask if he can have hard sided recycling bins for residents. Would like to have stickers for recycling carts. Wants stickers with photos	yes

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Grand Pre East, 250 units	Village Green, Terry Markus-Bazoff, Property Manager, 651-484-8833, gpe@villagegreen.com	yes - 6 total, one on each floor. No info about recycling in trash chute room.	Monthly newsletter (periodically include recycling info), move in packets, welcome home card(also likes to use magnets), shows recycling area on new tenant tour, bulletin boards in laundry rooms and by mail boxes.	100 bags, 50 magnets, 2 laminated posters for bulletin boards, 2 corrugated signs	100	2	2		50		Recently having problems with trash in recycling dumpsters. Maintenance takes trash out of recycling. Have signs posted on exterior wall of recycling room not to place trash in recycling dumpsters. Mentioned that this could be included in a newsletter.	no. Would like to have them, but they would be used for trash. May try having two near the mailboxes.	Charge for furniture-have a rollout dumpster outdoors for furniture. Problem is TV's.	Owns 4 of their own recycling dumpsters. Custom sized to fit recycling room. Back of lid facing front so no space for a sticker. Overflow recycling dumpster located on other side of the garage door is from Aspen. Handed out all of the bags. Wants recycling labels.	yes
Canabury Square Condos, 236 units	Canbury Square Assn, Denise (president of Association), 651-283-4032													No one around. Called President of Association (number given to me by John Storm at Canabury Condos). Called her and she told me to email her my info and she will check with her schedule. Emailed on 9/24/15. No response.	
Montreal Courts, 420 units	Goldmark Property Management, Inc., Kristen Paddock, site Manager. Derek Kremer, Assistant Site Manager, 651-484-8434, MontrealCourt@goldmark.com	No	Move in folder-no info about recycling. Many languages including Somali, Hmong, Spanish.	1 bag; 1 laminated poster; 1 door hanger; 1 magnet as a sample to show area manager.	1	1		1	1		Tenants use the recycling dumpsters for trash. Parents have their children bring the trash and recycling out. Need to have wording in other languages such as Somali, Spanish, and Hmong.	no-would be used for apartment trash	Noticed children bringing recycling to dumpster. These particular kids did a nice job of putting the recyclable in the correct dumpster (recyclables were in reusable bags). Also manages White Bear Terrance in WBL. More diverse languages than WBL bldg. Met w/manager on 8/18. Will meet with area manager to talk about adding recycling back to south end bldgs. Will bring sample info to show area manager what is available. 09/23/15: Kristen spoke with area managers about starting a recycling program again on south side. After their budget season (sometime in Nov), they will meet to discuss further. Told her we can assist with setting up their program. Would like wording for recycling. Wants stickers for dumpster. Need to add recycling dumpsters to the south side before they start handing out educational materials.	did not ask	
North St. Paul															
four-plex	Matt Bencoter, caretaker	no		Gave 3 magnets, 3 bags, and 3 door hangers for three of the tenants. The fourth tenant would not be interested.	3			3	3					Matt said he is not sure what to recycle and has never looked at the cart label. A new tenant is interested in recycling and has placed a Eureka Recycling bin by the west side entrance door.	
St. Peter Catholic Church, 4 units	St Peters Church, 651-777-8304	no		poster for recycling area		1					Bags are a challenge. Difficult to educate due to changeover of students			Spoke with Jake (caretaker?) from the church and let him know about biz recycling. Apartment is where the priest and others from the church live. The apt uses the schools dumpsters. They are NOT on the City contract	
Florence Apts, 17 units														Spoke with a resident-no on-site manager, caretaker was at work when I visited	

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Arcadia Park, 24 units	Kingwood Management, Christie Gibbens, 651-777-5727, cgibbens@kingwoodmanagement.com	no	Lease packet (no recycling information), move-in tour (shows where recycling is located), newsletters. NO bulletin boards	50 magnets					50		Recycling dumpsters filled up so changed pickup schedule from once per month to twice per month.	no. The laundry rooms have a trash container	Maintenance personnel brings mattresses and furniture to the dump. Changed lighting from CFL to regular bulbs. Ace hardware took the old CFL's	Wants information on City contract costs	yes
Central Village, 24 units	on-site caretaker in Apt #2. Was not able to contact.	no												A tenant was outside and asked what I was doing. He said there is an on-site caretaker in Apt #2. Tenant wants to recycle regular paper, but the labels do not specifically say paper.	
Apartments and four-plex (shared parking lot), 26 units total?											Tenant from four-plex stopped by to talk. He said there is no information mailed to them about what can and can't be recycled. He says buildings to the north use their trash dumpster, but theirs is supposedly on the east side of the parking lot.				
7th Ave Apts, 36 units	Ken and Deb Erickson, tenants, kenanddeberickson@outlook.com	no	post things at entrance to both building, new tenant packet but no recycling information.	Took sample of magnet and door hanger. Gave out 25 bags (wants 11 more) and 2 posters, one for each entrance.	46	2		1	1		Some tenants won't separate trash and recycling		Ken takes CFL's to Ace Hardware (building only, each resident is responsible for their own disposal). Tenants will contact them if they have bulky items to get rid of. Managers will then charge them for disposal.	Dropped off 11 more bags on 8/23. Said they now need 10 more.	yes
Village Manor Apts, 52 units	Cristi, Manager, rentnow@myvillagemanorhome.com	no	No bulletin boards. Newsletters have reminders to recycle. Have a general new tenant folder but does not have information about recycling. Recycling is suggested but not required.	Have not received County resources in the past. 15 bags and 15 magnets for new tenants. Low turnover so she didn't need a large quantity.	15				15		Cristi will sometimes see a bag of garbage in the recycling. When she does she will take it out and open it up to see if she can figure out who dumped it there.	no-there are no common areas	The trash hauler will take furniture. The building has a recycler that takes appliances. There is a corporate drop off program for fluorescents and batteries. The building changes bulbs for the tenants.	Low turnover. Noticed a tenant from across the street at 2479 3rd walk over and throw cardboard in the trash dumpster. Talked to manager about plastic bags.	yes
Aspen Village, 54 units	Eric Osmundson,, Manger. Spoke with Cory, maintenance personnel, repairs11@gmail.com	no	sit down at move-in. No newsletter, no bulletin board. Cory does not know if the manager tells new tenants about recycling at move-in.	none wanted-they are going through a transition with another leasing company							Lots of trash in recycling. Kids throw trash in recycling because the trash dumpster is not accessible to them. If trash is full, gets thrown in recycling. Might help if recycling bins are a different color. Should be able to use the newspaper only bin for other recyclables.			All of the stickers need to be changed. Mentioned that newspaper only cart can be used for all recyclables.	yes

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Salas Point, 72 units	MBG Property Management, Sherol Ingram, 651-779-7194, silaspointe@mbgprop.com	no	Bulletin boards, move in packets, hand delivered notices.	3 posters (1 for each building) and 76 bags	76	3					Recycling is overflowing, people don't break down boxes. Some tenants throw garbage in the recycling dumpster.		Maintenance staff said tenants are not supposed to dump TV's and furniture. Haulers will charge them extra for these items.	Spoke with maintenance staff first before interviewing manager. Trash picked up twice per week, recycling once per week. Four-plex located at the east end of the property is part of this apartment complex. The tenants use the trash dumpsters at the apartments. Recycling is overflowing. Mentioned to place recycling by trash if possible. Manager says there is not enough room to do this.	yes
Cottages of N St. Paul, 96 units	Colleen, manager, 651-773-9945, the.cottages.of.no.st.paul@gmail.com	no	move in handbook w/recycling info. Bulletin board in community room. Usually a newsletter but the new manager does not know how to produce a newsletter and has not done one since she started in November.	2 door hangers placed on bulletin board in community room. Made a photocopy of the front and back of door hanger and will add it to the handbook. Posters will be hung in each of the trash garages.	100	7		2		wants 1	Tenants throw recycling in trash. Problem with cardboard in trash dumpster. If the recycling cart lids are closed, tenants will not use.	would like a blue bin for community room.	tenants will leave things in the trash room that the manager will gather and bring to a local place that recycles. Furniture is a problem and gets placed along the curb. Does not know what to do about furniture. There are fluorescents in the office and a few units. Manager takes fluorescents, batteries, and toxics to a drop-off truck in a parking lot close by.	trash is picked up twice per week, recycling most likely once per week. Owner would have to decide if he wants to go on the city contract. Senior facility (55+); rented units. Bring a hard sided recycling tote for office. Cardboard is likely placed in dumpster because it fits better than in the carts. A tenant "Charlie" watches over the recycling. Wants recycling labels.	yes
Regency Park, 104 units	Bigos Management, Jesse Boyer, Property Manger and Patrick Novosel, Bigos Mgmt., 651-779-9284, regencypark@tbigos.com	no	newsletter, postings in laundry room. If there is a problem, they will send out a notice.	100 bags fro each tenant 2 posters for laundry rooms, 20 magnets for move in packets	100	3			20		First of the month is a problem for illegal dumping. I mentioned setting up a security camera but Patrick said those get vandalized.	vendor supplies recycling bins for common areas and office.	Furniture is charged extra. The management company hires a service to recycle fluorescent lamps and batteries. They tell tenants to recycle TV's under 55" at Best Buy. Can bring in 3 TV's per day.	Not interested in going on City contract - more convenient to have their hauler pick up both. They have more control over the size of vehicle and if there is damage. Jesse called on July 14, 2016 and asked if I could give bags and posters out to Minnehaha Apts in Oakdale (Doug Rock is the contact 651-731-7750). Spoke with Nicki at Washington Cty on 7/20/16 and gave her Doug's information. She will contact Doug and let him know that they are not handing out bags until their new recycling program is rolled out hopefully by next yr. Patrick said that the bags are very popular in other apts he manages in other communities. He has not seen them at Regency Park	yes
Franklyn Park Apts, 117 units	Diann Uzelac, Property Manager, 651-770-1504, franklynpark@comcast.net	no	newsletter, new tenant tour, 2 bulletin boards (one by elevator and one by back door). Periodically remind tenants what can be recycled, and to not to use plastic bags for recycling.	25 magnets for move-in packets (enough for a 1 yr supply), 3 posters, 60 bags, and 60 bins.	60	3			25	60	Tenants throwing trash in the recycling. Drive-bys throwing trash in their dumpsters. The hauler recently put a new sticker on the recycling dumpster because the original label said cardboard only (still on dumpster)	no. tenants need to take recycling back to their apts to clean and recycle.	Furniture: call trash hauler to remove (extra fee), batteries: there is a bucket in the office. Maintenance takes to City for recycling. Fluorescent bulbs: bin in back that is filled and recycled approx. every 2 yrs. Apts are incandescent.	2, 6-yd dumpsters for trash, located next to the side of the building away from the recycling. Trash picked up twice per week, recycling picked up once per week on Tuesday. Diann emailed me to say thanks for the bins . She published the bins and bags in a newsletter had a good response. Bins out-paced the bags about 2 to 1.	yes
Parkside Apts (across the street from Village Manor), 153 units	Halverson and Blaiser Group, LTD (HBG), Nancy Kamrath, Lease Agent, 651-770-4140, parkside@hbg ltd.net	no	Handbook with recycling info, occasional memos (newsletters). Could put recycling info in the memo.	wants stickers for recycling carts. Wanted 20 bags and 20 magnets to hand out to new tenants. Not interested in bins.	20				20		Nancy has only been there since March. Trash and recycling are both picked up twice per week on different days.	no - would get too cluttered and be more work for staff.	extra trash pickup for furniture. Building will recycle fluorescent bulbs and batteries.	no language barriers. Would need to talk with the supervisor, Todd Metoxen, about adding building to City Contract. Wants recycling labels.	yes

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Cedarview Commons, 204 units	tcg Management, Delora Lothenbach, 651-777-9323, cedarviewcommonsmgr@tcgmanagement.net	no	Newsletters-periodic reminders about recycling, bulletin boards, talk about recycling during the move-in tour. Used to have a green team through the management company educating people about winter salt use, etc.	12 posters-one for each building; 75 magnets and door hangers for new tenants (approx. number that move in each year per year); 3 large posters for each dumpster enclosure.		12	3	75	75		Tenants put trash in the recycling dumpsters. Could be kids bringing out the trash and recycling.	no containers in buildings. Used to have recycling by mailroom but was used for trash. Open to the idea of recycling bins in the laundry rooms.	TV's are placed in the dumpster enclosure. Management has a guy they call to pick them up. Hauler will not take TV's.	Manager remembers handing blue bags out to tenants on National Night Out. She thinks they were from Ramsey County Environmental.	yes
Polar Ridge - Assisted Living, 228 units	Nathan Pearson, Exec Dir Jim Gross, Maint Sup., 651-770-4028, nathan.pearson@twsl.com	yes?												Nathan the Executive Director was on vacation the first time I stopped by. Recycling dumpsters were set out for pickup. Empty. Manager not available second time I stopped by. Called him on 8/16 and left a message. He has not returned my call.	
Vadnais Heights															
Willow Ridge Apts, 47 units	Vesta Properties, Kristina Sankey, 651-483-1115 (office), wwillowridge@vestaprops.com	Yes	Contract states that tenants need to abide by the handbook.	47 bags, 4 laminated posters for trash chute area, 12 magnets	47	4			12		Some people throw bags of trash in recycling dumpster. Section 42 building. Tenants range from young to retired. Some single moms. Some Somali (understands pictures) and Hmong (speaks English)	one in mail room that is well used.	yes-have a reuse table	Recycling picked up once per week(trash twice per week)-both dumpsters are full. trash and recycling dumpster look identical. Comment by office and maintenance staff to change the color of the lid or dumpster. Will contact me if they need wording for new tenant handbook. Will be handing out bags at National Night Out Event. Received bags in the past. Wants recycling labels.	
Westwood Park Apts, 48 units	MGM Property Mgmt, Tom (see also Birch Park Apts in WBL), 651-214-0709 (cell), birchpark@mgmmgmt.net	No	pass out booklets-would be willing to add a recycling pamphlet to the booklet	48 bags, 4 laminated posters, order is also for Birch Part Apts in WBL	48	4						no	no room for containers	Will switch to plastic dumpsters when they are moved to garage space. Wants info to put in bags and/or booklets for new tenants. No language barriers. Wants recycling labels.	
The Cottages of VH, 100 units	Barb Barry, 651-484-9133, barbara.berry@juno.com	No	includes a recycling article in their monthly newsletter.	20 bags and 1 meds brochure on 7-13-15	20						no-everyone knows the system. No language barriers.			Retirement Community. Spoke with a resident that loves the bags but hers is getting moldy. Told her she could try washing it or to get a new one when drop them off. Would be open to being on City contract but not thrilled with having two providers. Likes the bags and ordered 20 more.	
Highcrest Apts., 102 units	Persaud Prop, 651-483-1023, bramantesapts@gmail.com	No												Manager busy on 8/14/15. stop by next Monday. Not available on Tuesday. Manager in office on 08/20/15 but busy. 9/23/15 office closed. Walters was there picking up recycling.	

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Shadowlawn Estates, 113 units	Heidi (spoke w/interim Mgr. Jean), 651-483-2659, shadowlawnestates@yahoo.com	No	new tenant handbook, notes under door. Bulletin board has not been replaced. NO communication about recycling. The current manager lived there at one point and thought the carts were for trash.	left samples to show new manager: 1 bag, 1 lam poster, 1 magnet, 1 door hanger. 8/20/15: dropped off 114 bags, 114 magnets, 114 hangers for doors, 2 corrugated posters for above carts, wording for newsletter. 08/21/15: dropped off revised wording for newsletter	115	1	2	115	115		Recycling not used very often, lots of cardboard in trash. Mentioned that a recycling dumpster would have more capacity for cardboard.	no-already get personal garbage in the buildings common space trash bins.		variety of age groups up to 70 years. All nationalities. Get back in touch late next week once new manager is settled in. Does not have any info on recycling in handbook. Wanted to send out a newsletter announcing the new manager so she agreed to have me send them recycling info to include in the newsletter. I mentioned that they could put the recycling carts next to the dumpsters. Put recycling stickers on carts. Mentioned having a 'recycling champion' briefly to them; however, the basic structure needs to be put in place first. Wants recycling labels.	yes
Northwood Villa I & II, 204 units	Mid Continent Mgmt., Nicole Katseres, 651-483-3135, NKatseres@midcontinentmgmt.com	No	signs on doors, notes put under doors. No wording in handbook.	15 magnets for new tenants. Emailed a pdf of the recycling bag brochure on 8/14/15. Dropped off 50 more magnets on 9/29/15. Dropped off 10 magnets on 8/30/16, dropped off 40 magnets on 9/15/16					115		first meeting: she did not have much time to talk-on her way out the door.			lid on recycling dumpsters is orange. Manager called on 9/25/15 and wants 50 to 100 magnets to hand out to new tenants. Manager emailed on 8/31 and wants up to 50 more magnets. Still has green recycling bags from last time county dropped them off. Tenants use paper bags, so she does not need any more bags.	
5 star mobile home park, 250 units	Jim, Maintenance (lives on site), 651-492-4237	no	newsletter twice per year, bulletin board in office	1 lam poster for office, possibly took 1 door hanger and 1 magnet		1		1	1		throwing recycling in trash. Not all residents recycle-they did not want recycling carts. Jim says the City should require them to have recycling.			Recycling picked up every other Wednesday. Jim said Cities should be on the same page and all require recycling. \Jim is half owner of a recycling business for furniture and appliances. Offers appliance recycling for cities including Lino Lakes and East Bethel. Waste Management does NOT provide educational materials.	
White Bear Lake															
Manitou Apts, 16 units	Barb, 2207 6th St. #7, 651-429-0135	no												Manger appears active and is open to passing out educational materials to tenants	
White Pine Assisted Living, 18 units	Melinda Elmore, 651-757-3801, melmore@wpseniorliving.com	No	Will put laminated signs up in garbage room and other areas of the building	5 laminated signs		5					No language barriers	Staff brings in cart to kitchen for recycling. No recycling in mail rooms. If bins were provided, residents would use them for trash.	No, they have a hazardous waste license with Ramsey County. County picks up their hazardous waste.	Only three tenants recycle from their apartment, the rest of them either do not generate recycling or staff helps them. Most recycling is generated from staff. Includes cardboard, large food cans. Corporate office would make the decision regarding being added to City contract. They use Nitti for recycling because the use the for other buildings and get a cheaper rate. Have not received educational materials in the past. Recycling picked up every Friday	

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Co Rd F Apts., 26 units	Don Glaser Investments, Don Glaser, 651-407-3612	No		no bags wanted. Most people won't rinse the bags so it will get dirty. May get thrown away.										contact by phone. Paged office manager but she could not hear me very well and hung up.	
East Metro Women's Council, 34 units	Solid Ground, Liz Meyers, Volunteer Program Manager, 651-773-8401 office, 651-846-9024 direct, volunteer@solidgroundmn.org	No											Old furniture located by dumpster	Told Liz about the various educational materials available. She asked if we could present at a future meeting. Trisha Kauffman, Executive Director will contact me. Interested in starting a recycling program again. Had one in the past but was used for trash.	
Century Commons, 34 units	Judy Crosby, 651-777-3612, centurycommonsmanager@steven-scott.com	No	New tenant handbook, but difficult to get students to read it. Move in video shows where trash and recycling are located. Difficult to get students to show up to watch the video. Also posts things at main entry	1 large poster for enclosure, 1 laminated poster for bulletin board, 23 door hangers for new tenant packets. Delivered 77 more door hangers on 8/11/15. Would love to have bags but would go through too many of them.		1	1	100			Some tenants recycle, others do not.			Tenants do seem to know about recycling and where the carts are located. Would like to have 6 stickers for carts if available. Student housing-high turnover	yes-use general email for this: centurycommons@steven-scott.com
Pioneer Manor, 42 units	Fairview, Mary, 612-874-3460	Yes. Recycling bins next to chute	newsletters, resident 'champion' will post info in newsletters if he sees contamination	4 bags, 4 posters for trash rooms	4	4					Sometimes. If trash is found in recycling, Dave will notify residents by newsletter.	recycling bin next to mail area		Usually 4 of the 6 recycling carts are full. Recycling picked up every week. Talked with caretaker, Dave Rader, who takes care of recycling. Wants recycling labels.	
Cerenity Residence of WBL, 43 units	BHS Health, Greg Baumberger CEO, 651-232-1867, greg.baumberger@bhshealth.org	unknown												Lots of cardboard, some newspaper. Stopped by on 7/22/15 and left my business card. Manager will call me to set up an appointment to meet	
Linden Apts, 44 units	MBG Property Management, Casey Anderson, 651-426-0078, pinehurst@mbgprop.com	No		See Pinehurst Apts										See Pinehurst Apts. Oil jug sitting by south trash dumpster.	see Pinehurst

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Willow Wood Apts, 45 units	Ecumen, Keri Huebl, Housing Manager, 651-748-0084, kerihuebl@ecumen.org	Yes. Recycling bins next to chute. Have bins for batteries, CFL's, and tree lights	3 bulletin boards, newsletters, monthly meeting, new tenant handbook Recycling is mentioned in new tenant handbook, which is an addendum to the lease. As a HUD community, there is no changing the lease language to add recycling.	3 laminated posted for recycling rooms; 3 magnets; 3 door hangers; 4 bags for new tenants. Brought 40 more bags at presentation.	44	3		3	3		Hauler is expensive. Interested in to looking at City contract if cheaper.	no-trash bins only. Not interested in providing recycling bins, would rather have tenants bring to recycling area.		Each floor has 2 blue recycling bins in trash room. Employees bring recycling down to first floor and dump in carts. Recycling picked up once every 2 weeks. Would like smaller flyers to put on bulletin boards. Senior HUD Community. Would like to have us speak at one of their monthly meetings. Presentation on Oct 5th to approximately 24 people. Left 40 bags, medicine brochures, and Going Green Guides after the presentation.	
Mt Vernon Apts, 48 units	Elaine Riley, 651-426-3004, will be getting email in approx one week	No	Bulletin boards, new tenant handbook	48 bags, 8 door hangers for 4 bulletin boards	48			8			Carts are too small for cardboard and fill up quickly.			Suggested replacing the recycling carts with a dumpster. Wants recycling labels.	yes-get email address
Century Hills TH, 55 units	Marie Covelski, 651-777-2722, centuryhills@boisclaircorporation.com	No	New tenant handbooks, laundry room bulletin board, periodic paper reminders, would like email	Thinking about offering recycling again. NOTE: set up a recycling program in 2016.							stopped recycling service because of too much contamination			Project based Section 8. No recycling because of too much trash contamination. May be talking in the next couple of weeks about offering recycling.	
Lakewood Place Apts., 60 units	Karla, 651-748-3152, lakewoodplace@gmail.com	Yes	Working on a handbook now. During move in tour, they talk about recycling. Would like wording for handbook.	12 bags for new residents, 20 magnets to place in mail area for residents to take, 1 large poster, 1 laminated poster for bulletin board; emailed pdf for new tenant handbook. Would like 6 stickers for dumpsters.	12	1	1		20		Residents are glad to have recycling. Manger was trying to work on a recycling sign, she will use the large green sign I gave to her. They generate equal amounts of recycling as trash.	There are bins in each apartment. Wicker basket in mail area for recycling.	Tenants usually bring to Goodwill. Maintenance recycles electronics ad bulbs. The building is replacing standard bulbs with fluorescents when people move out.	High end rental apts. Would like 6 stickers for dumpsters	yes
Park Ave Apts, 60 units	Michael Development, Lynn Baumgartner, 651-653-1736	Yes	Resident handbook. Use wording from recycling sign.	130 bags, 1 non-laminated poster	130	1					Some contamination in recycling. Trash and recycling are overflowing. Christmas is a time of extra garbage.		Hires someone to pick up light bulbs, hazardous waste, etc. They will hire a company to haul away appliances.	Corporate would need to make the decision to go on City contract. Used all of the bags that were given to them previously. People take them when they move out. Still have recycling posters. Wants recycling labels.	yes-get email address
Park Ave TH, 64 units	Michael Development, Lynn Baumgartner, 651-653-1737	No									Non-resident illegal dumping. TV's etc are left outside. Any garbage sitting out encourages others to do the same.			Can the City have a 'by the curb day' to pick up odd items? same manager as Park Ave apts. Wants recycling labels.	

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
Cherry Court Apts., 66 units	Darwin Demeny, 651-426-1866, darwin.demeny@mycherrycourthome.com	No	Post info on tables and walls. Problem with stealing. New tenant handbook comes from corporate.	1 bag, 1 laminated poster, 1 magnet, 1 door hanger as samples. Will call if they want to place an order.	1	1		1	1		not crushing boxes, throwing Styrofoam in the recycling, people don't care.	no. not interested in recycling containers, tenants would use for trash.		Will call if they want to order supplies. Would like a sticker for each recycling dumpster (2 total)	
Bellaire Apts., 72 units, 72 units	Mailand Management, Jeffrey Kane, Tenant (Apt 205) and Manager, 651-777-8299	No	Bulletin boards. Recycling part of new tenant handbook.	3 laminated posters for dumpster area, 6 door hangers for bulletin boards, 30 bags, 30 magnets for new tenant packets	30	3		6	30		Stolen carts. People from outside of the building dump oil, paint, gas cans, etc. Added lighting to help reduce vandalism. Recycling arts fill up fast.	no. Would be used for trash.	no education. Will tell tenants to dispose of items themselves. Furniture can be thrown in the dumpster.	Manages 3 of their 4 buildings. South building managed by someone else. Would need to check with owner to see if they would be interested in being on the City's contract. Two kids brought out recycling, one in a plastic can and one in a reusable bag. Some Somali, Hmong, Spanish. Wants 14 stickers for recycling carts.	did not ask
Birch Park Apts., 72 units	Tom (see also Westwood Park Apts in VH), 651-214-0709 (cell) 651-429-9451 (office), birchpark@mgmmgmt.net	No		48 bags, 4 laminated posters. Order is also for Westwood Park Apts in VH	48	4					noticed lots of trash in recycling dumpsters. Employees have gone in recycling dumpsters and removed trash.			Wants info to put in bags and/or booklets for new tenants. Wants recycling labels.	
White Bear Manor, 72 units	Andrea Cortez, 651-426-3472	No	Bulletin boards	72 bags, 72 magnets, 9 door hangers for bulletin board, 2 laminated signs	72	2		9	72		limited space for recycling carts. Needs signs that are simple and not too wordy to hang on bulletin boards. Sometimes carts will overflow. Problem with cardboard boxes. Would like more recycling carts if space will allow. Challenging to get the word out about recycling. Too much info and it doesn't get read. Needs a list of items that can't be recycled and education about not recycling bags. Lots of wrapping paper in recycling at Christmas, soiled pizza boxes.	no. trash in laundry room. Would like to have a recycling bin in the laundry room if given a container. Would like to have a sign tailored for laundry room items. Personal trash/recycling not allowed in laundry rooms. 11 total laundry rooms in the building.	Andrea brings bulbs to Sam's Club. She encourages people to bring items to Good Will, but many do not. Issues with furniture and mattresses.	Will ask new hauler if she can add stickers to carts. Interested in City contract if it would save them money. Lease now states that they provide recycling. Would be open to receiving wording for future lease updates. not received materials in the past. Wants bags, magnets, and door hangers to post on the bulletin board. Would like me to drop off 2015 Going Green Guide. Will be getting a new hauler-check back to see if stickers have been placed on carts and get the name of the hauler. wants recycling labels.	
White Bear Terrace, 72 units	Goldmark Property Management, Inc., Derek Kremer, Assistant Site Manager, 952-832-5412	No	Bulletin boards, notify residents of recycling upon signing the lease.	1 bag, 1 laminated poster, 1 magnet, 1 door hanger as samples.	1	1		1	1			Trash in laundry room	direct residents to the 'got junk' phone number. Not too much stuff thrown in garbage. They call to have TV's and fridge's picked up.	Possibly interested in adding recycling bins in building. Also manages Montreal Courts in LC. Would like stickers for recycling dumpster. Will contact to place an order? Follow up in a few weeks	
White Bear Royal Apts, 80 units	Tycon Companies 379-7000, Irene Barry, 651-429-8764, info@tyconco.com	No	new tenant handbook (no recycling info), tour of building incl. recycling, newsletter (recycling info sometimes). No bulletin boards	30 magnets-1 for each unit; Dropped off 50 more magnets on 10/19/15					80		garbage in recycling and recycling in garbage. Residents don't take the time to separate recycling. The recycling carts fill up then things get thrown on the ground.	No. Not interested in providing because it is just another thing to clean.	Company comes to pick up TV's. Furniture can go in the dumpster. Bring CFL's somewhere.	no-one answered when I paged the office (on all three visits). Met briefly with manager on 08/24/15. Trash gets picked up twice per week, recycling once per month. Manager mentioned that they could have the recycling picked up more frequently. Furniture and baby stroller/play chair next to recycling carts. Tv's next to trash dumpster. Would need to as corporate about changing to the City contract. Had bags but residents don't seem to use them. Try to provide recycling dumpster - manager says there is not enough room. wants recycling labels.	yes

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
The Arbors of WBL, 80 units	Joleen, Manager, 651-426-2228	unknown		1 bag	1									Manager very busy. Left a brochure and one bag for her. She will have her assistant call me to set up a time to meet. Stopped back on 8/13/15 and assistant manager was not there. Manager said she will have her call me to set up an appointment. Recycling carts were sitting out at the end of the driveway. Assume they are normally stored in an underground garage along with the trash dumpster	
The Lodge at WBL, 80 units	Holiday Retirement, Michael and Jackie Meyer, 651-779-9255, michael.meyer@holidaytouch.com	No	Did not ask. Received a 'pilot program' grant from Biz Recycling .	Drop off magnets on 10/19/15					130		Sanamax does not keep organics carts clean. Bag liners do not fit. Containers do not fit due to hinge design (already talked to BizRecycling about this). needs to line containers with plastic bags in order to get everything to the dumpster.	Recycling only basket next to mail area.		Contact in 2 to 3 weeks to speak with manager. Stopped by on 08/24/15. Independent living senior housing. Ave ago of 80 yrs. Trash pick-up reduced from 3x per week to once per week. Reduced waste bill by 50%.The recycling program was created two years ago. Look into paper bags for 55 gallon bins in laundry room. Maintenance personnel collect recycling from building and bring out to dumpster. Plastic bags in bins - manager says he needs to do this. Wants recycling labels.	yes
Washington Square Apts, 81 units	Jill LeVasseur, 651-429-8440, washsqapartments@usfamily.net	Yes	Resident handbook (includes recycling info), bulletin boards	81 bags, 2 laminated posters, 4 door hangers for bulletin board on 7/16/15	81	2		4			Containers not outside, tried to page office but no answer on first site visit.	separate bin for cans. Brings cans to NRI Recycling in Hugo to get money for a residents fund to pay for cupcakes, etc.		Senior housing. Might be open to being added to the City's contract. Manager sees Ace trucks and others go by every day (looks out on 5th Street)	
Thomasville Apts, 84 units	Lang Nelson, Amanda Morrison, Community Manager, 651-426-2048, tvmanager@lanel.com	No	Bulletin board at each entrance, have a addendum each tenant must sign, thinking about having a quarterly talk about recycling, new tenant folder and tour. Has a new apt tenant folder that includes a magnet. Shows new tenants where recycling is located. Has an addendum each tenant must sign. Thinking about having a mandatory talk about recycling every quarter.	84 bags, 50 magnets. Recycling wheel game was dropped off for National Night Out. Did not pick up fishing game.	84				50		Tenant said recycling is going well. Manager said lots of people are throwing trash into the recycling container. Employees remove trash from recycling.	no. Caretakers have paper recycling in mailroom. Would be interested in having recycling containers in laundry room. Would need 14 bins (14 laundry rooms) with posters above it.		Low turnover. Amanda signed out the wheel game and fishing game for National Night Out. She mentioned that she enjoys working with someone from the local community. Needs better stickers on recycling. Recycling outside of fence, trash inside. Wants to have me out at one of their many events to talk about recycling. Contact by the 15th of the month to get onto the next months activities. Emailed her a link to Ramsey County recycling games for their National Night Out event. Wants recycling labels.	
Lakewood Hills Apts., 84 units	John Nielsen, 651-779-7569, lakewood@thiestalle.com	Yes	New tenant handbook. Talk about recycling at move-in, what gets recycled and what doesn't.	1 laminated sign, 20 bags, 20 door hangers for new tenant packets	20	1		20				Trash in laundry room, recycling near mail area, staff will empty these to dumpster. Would like to have recycling bins in laundry room and community room.	Tenants are responsible to remove these items. Bldg uses a service for their bulbs, etc.	Received bags in the past. Handed out to anyone who wanted them. talked about stickers and signs. They do not want signs in trash chute rooms. Recycling picked up twice per week, trash picked up three times per week. Wants recycling labels.	yes

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
Boatworks Commons, 85 units	At Home Apartments, Mike Tracy, 651-600-6236, mtracy@athomeapartments.com	yes - did not see them.	Walk through, new tenant handbook, email (electronic only) and newsletter	was not interested in materials							no, very little contamination. He mentioned that if one person starts to dump trash in the recycling, it starts a trend.	garbage in common areas. Recycling containers also?	info about electronics		did not ask
Lake Square Apts, 86 units	Dominium, inc, Amanda Bettinger, 651-426-2876	Yes. Recycling bins next to chute	New tenant handbook, signs posted on walls. Bulletin board in 3 laundry rooms and 1 main. Community gatherings.	no supplies needed								recycling containers in trash chute rooms on all three floors, Recycling signs on wall, Tenants good about using these. Employees take recycling down to the recycling container in the garage. Tenants do not use garage dumpsters directly.		Tenants don't use the recyclable recycling bags much. Most use paper bags for recycling and leave it in the room. Tenants do not use plastic bags. Tenant mentioned that she would like to learn more about what can and can't be recycled. She was not aware that plastic bags do not go in the recycling. presentation on September 9, 2015 and January 23, 2017.	
The Boulders, 92 units	Barbara Cady, 651-407-9995, boulderseniorliving@gmail.com	Yes, on each floor. Sign that says 'Items to be recycled go down stairs'. Grocery carts are available to take recycling downstairs.	Bulletin boards, new tenant handbook and welcome letter. Recycling info in handbook and on tour. No newsletters. No language barriers	100 bags, 4 laminated posters for dumpster area. Kept the sample magnet, laminated poster, and door hanger. Brought over 25 magnets on 8/13/15. Wants stickers for the recycling carts/dumpster. Highland in St. Paul provided stickers-hauler brought them.	100	5		1	26		Does not have enough space for containers. Pick up is twice per week. Used to collect cans in trash chute rooms but it got too messy. Seniors have a hard time reading labels.	No except for kitchen and library. Not interested due to lack of space and appearance issues. Removed garbage cans also.	The building recycles bulbs and helps direct people where to put them. TV's and computers are taken to Best Buy. Biggest problem is furniture.	Wants stickers for recycling dumpster and carts	yes-keep emails to a minimum
Pinehurst Apts, 102 units	MBG Property Management, Casey Anderson, 651-426-0078, pinehurst@mbgprop.com	No	spring and fall newsletter, bulletin boards. Some newsletters address recycling.	20 door hangers; 111 magnets (gave him all that I had with me)				20	111		Used to have carts, like the dumpster better.	no. not needed, prefer to have tenants take directly to dumpster. Tenants would use recycling containers for trash.	educate tenants but they still leave them. Building has electronics picked up by recycling companies. Would be nice to have the County pick up items	Recycling lid is a different color than trash. Recommend and provide language for lease. Also manages Linden Street Apts. Interested in 3 sticker for dumpsters (1 dumpster at Pinehurst, 2 at Linden St. Apts.) Would like wording to include in lease packets and wording for lease agreements.	yes
Manitou Ridge, 118 units	Sue Swenson, 651-777-0789, manitouridge@qwestoffice.net	No	New tenant handbook (recycling info not in handbook). Would like wording to put in handbook.	20 bags, 20 magnets for new tenant packets, 20 door hangers for new tenant packets, 4 large posters for recycling areas, 2 laminated posters for building.	20	2	4	20	20		Maintenance person said that people don't know what can and can't be recycled. Kids bring out the trash ad recycling and don't know where to put it, education is important. Asked if pizza boxes can be recycled. Manager says recycling is sometimes not picked up by the hauler, but maintenance (Dave) has talked to them and it has gotten better.	two trash containers near center door by mailboxes, 2 large containers in laundry room. Would like recycling bins for mailboxes and laundry.	pays someone to haul it away. Would like information on where to recycle light bulbs and electronics	recycling picked up every other week. Main office would make the decision about being on the City contract. Manager asked if there was an info sheet that she could use to educate parents to show their kids how to recycle. Has not received any educational materials in the past. talked about proper signage and education. wanted 10 stickers but I ran out. Sent manager a pdf of the reusable bag info on 7/23/15. Wants recycling labels.	yes

Name of Property	Property Mgmt Co, Contact, phone number, email	Trash Chutes?	Methods of Outreach	Resources Provided	Bags	Lam poster	Corr poster	Door Hanger	Magnet	rigid bin	Any Problems?	Recycling containers in other areas of building?	What do you do with other unwanted items?	Notes	Agree to email list?
Majestic Pines, 126 units	Keller Properties, Judy Zierden, 651-429-3827, majesticpinesapts@gmail.com	possibly in main building, not in the 3 secondary buildings	Newsletter. Has information about recycling (see example)	125 bags, 1 poster for garage recycling station, 8 door hangers for bulletin boards	125	1		8				no-trash would end up in there	charge tenants for removal of mattresses etc. Has someone pick up the building's light bulbs (not tenant bulbs)	Would need to go through Keller Properties to ask about being on the City contract. Wants recycling labels.	
White Bear Woods, 300 units	Capreit, Danielle Borowicz, 651-429-8324, WhiteBearWoods@capreit.com	Yes	Tack strip above mailboxes (bulletin board). Talks about recycling on new tenant tours. Recycling info also in 'welcome home' folders.	4 laminated posters for dumpster area, 8 door hangers for bulletin boards, 20 magnets for new tenants, 20 bags	20	4		8	20			Trash bin in laundry. Interested in having a recycling bin in the party room and each of the 11 laundry rooms.	Staff will call if tenants have TV's etc. that they want to dispose of.	Would like 8 stickers for dumpsters plus 4 more for the sides). Interest in 9 recycling containers for building (8 laundry rooms and 1 party room). Also interested in information about ran garden cost share.	yes
White Bear Township															
Cottages of WBT, 60 units	Dominium, Inc., Vanessa Proa-Granillo, Leasing Professional, 651-483-1406, province@dominiuminc.com	No		60 bags; 6 laminated signs for trash rooms. Gave these to manager on 8/18/15 at the Provinces	60	6								Also manages The Provinces in Little Canada.	yes

TOTALS: 1932 104 16 815 1301 61

Exhibit 11 - Trash Chute Rooms



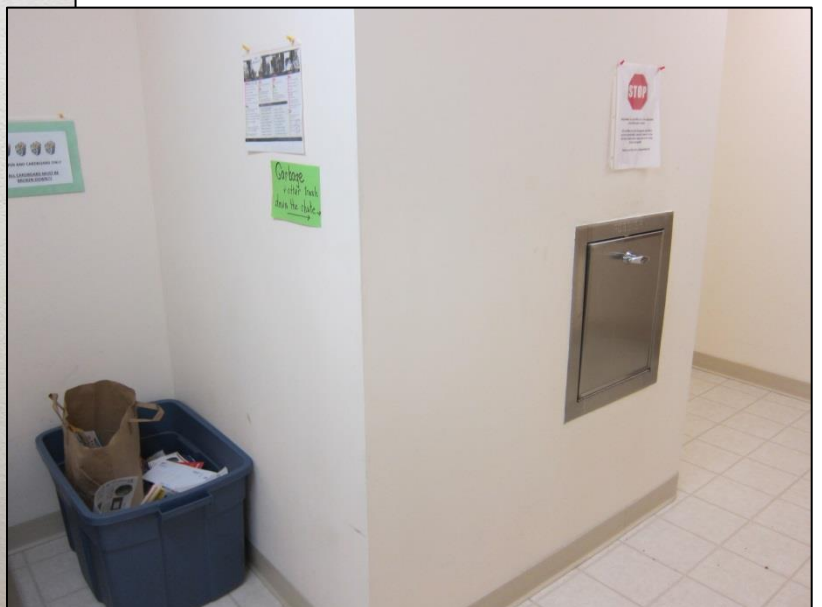
Canabury Condos – Little Canada



Boulders – White Bear Lake



The Lodge– Little Canada



Willow Wood Apts. – White Bear Lake

Exhibit 12 – Existing Signage



Washington Square WBL



Grand-Pre East – Little Canada



Oakmont Condos – Little Canada



Park Ave Apartments– White Bear Lake



Cedars Lakeside– Little Canada

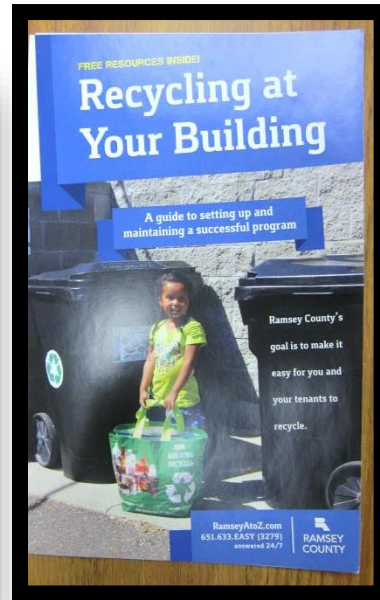


Oakmont Condos – Little Canada

Exhibit 13 – Ramsey County Educational Materials



Poster



Manager Handbook



Magnet



Door Hanger



11x17 Poster



Reusable Bag

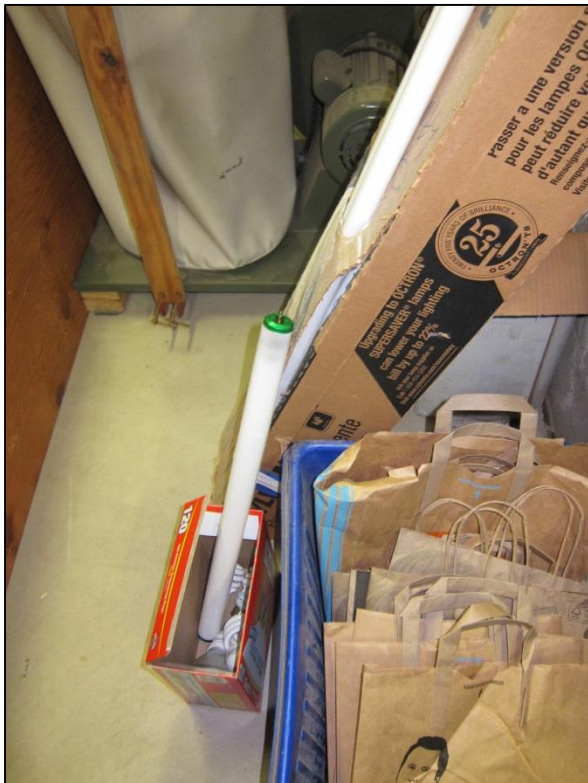
Exhibit 14 - Unwanted Item Collection



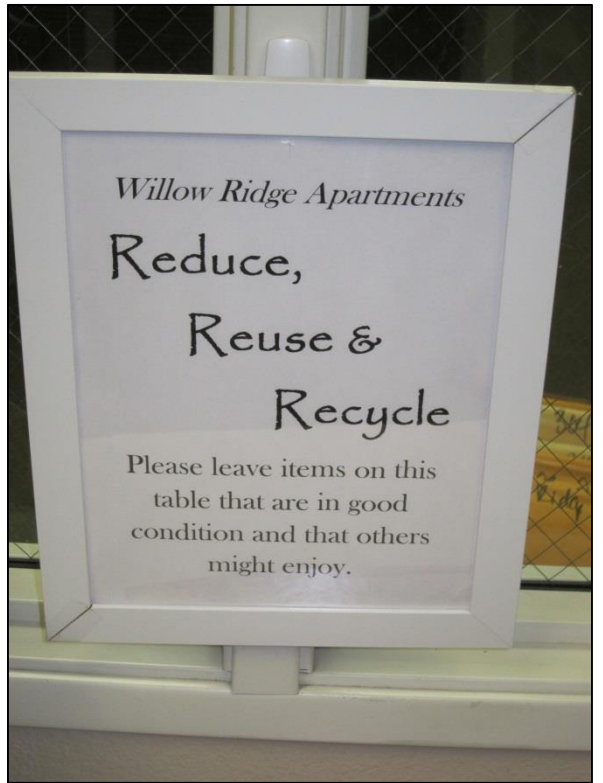
Battery recycling bin



Paint recycling cabinet – Canabury Condos



Fluorescent light recycling bin



Reuse table – Willow Ridge

Typical Recycling Issues Observed at Large Multi-Unit Properties



Labels difficult to read

LABELS: Recycle labels on dumpsters and carts are insufficient: inconsistent color or message, too much or too small text, no images or too small illustrations, not in proper location, peeling, fading, missing. Language barriers.

DUMPSTER PLACEMENT: inconvenient placement of recycling dumpsters/carts, recycling in a different location than trash.

EDUCATION: Limited educational programs at many buildings. Educate adults with children: tenants with families may have their kids bring out trash and recyclables.

UNWANTED ITEMS: No tenant programs in place for the disposal of unwanted items such as furniture, batteries, light bulbs, televisions, etc.

LEVEL OF SERVICE: Insufficient number of recycling carts, recycling not picked up often enough.



Recycling in a different location than trash due to lack of space



Inconsistent message



Recycling more convenient than trash



Number of units per recycling cart = 18



Once per month recycling pick up changed to twice per month

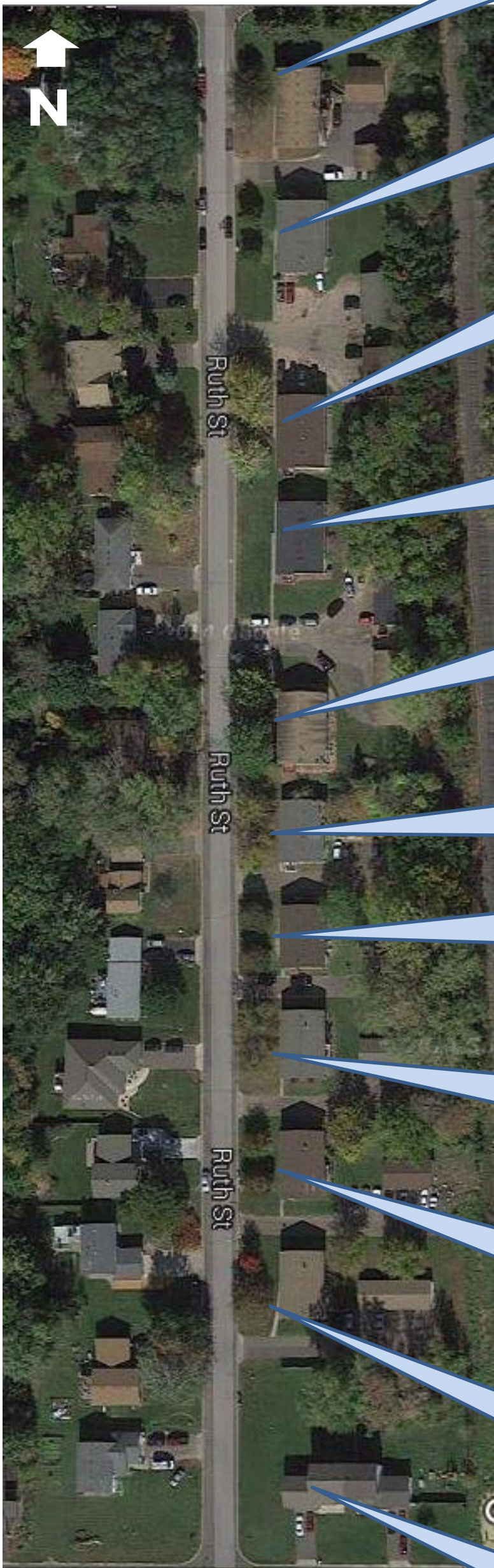


Hauler will not take TV's. Mgr. calls a recycling company



No tenant program in place for electronics disposal

Ruth Street



2624-30 (four-plex)
Walters dumpster
No recycling

2616-22 (four-plex)
Walters dumpster
No recycling

2602-08 (four-plex)
Walters dumpster
No recycling

2588-94 (four-plex)
Unknown dumpster (Genes?)
No recycling

2574-80 (four-plex)
Genes dumpster
No recycling

2568-70 (duplex)
Waste Mgmt dumpster
No recycling

2560-62 (duplex)
Republic
Recycling carts-City Contract?

2548-54 (four-plex)
Advanced Disp. dumpster
No recycling

2540-46 (four-plex)
Advanced Disp. dumpster
No recycling

2532-38 (four-plex)
Republic
Recycling carts

69-75 Demont Ave (duplex)
Republic? (BFI on cart)
Recycling carts-City contract?

West side of Ruth Street
single family homes
Republic-City contract



Ruth Street Findings

- 5 haulers on one street
- No recycling service at 8 of 10 bldgs
- Recycling cart labels faded and peeling
- Recycling labels lack images
- Trash on ground at 4 sites

Exhibit 17 - Property Contact Information

Name of Property	Property Address	Property Mgmt Co	Contact Name	Phone Number	Email Address	Agree to email list?
Little Canada						
duplex	2560-62 Ruth St					
duplex	2568-70 Ruth St	Garnet Realtor Estate Services		651-491-8005		
tri-plex	339 Little Canada Rd		Richard Kimmes			
tri-plex	2370 Jackson		Budd Sieger			
Unknown TH	Viking Drive and Cty B2					
four-plex	2551-2557 Park St.		John Isackson			
four-plex	2532-38 Ruth St		Clear Dayland			
four-plex	2540-46 Ruth St	Integrated Properties				
four-plex	2548-54 Ruth St		Mary Tran			
four-plex	2574-80 Ruth St		Tasia Peterson			
four-plex	2588-94 Ruth St		James Wung			
four-plex	2602-08 Ruth St		Mee Vang Thao			
four-plex	2616-22 Ruth St		Flora Mach			
four-plex	2624-30 Ruth St		Jon Wheaton			
four-plex	2626 McMenemy Rd		Earl Rossez			
Antler	2956 Rice St	Thul Holdings	Thomas Thul	651-484-5511		
Park View Court	Jackson St. & Park View Court	Personal Touch Mgmt.		952-238-1121		
Round Lake Trail TH	1-43 Round Lake Trail		Dick Pinomake	651-481-0331		
Heather Oaks TH	185-213 Nature Way 191-199 Vikings Dr. E.	Heather Oaks Assn.	Dotty Norgard	651-450-0692		
Cobblestone Village	2238-2268 Stephani Cr 2273-2311 Stephani Ct	Personal Touch Mgmt.		952-238-1121		
Sylvan TH	2650-2728 Sylvan St	Azure Properties		651-484-0070		
Sleepy Hollow	180 & 210 Co Rd B2	Homel Realty & Mgmt Co.	John Bauch, on-site-caretaker	651-488-9191 (property mgmt co) 651-399-0178 (Caretaker)	mccarronsvillage@homerealty.com.com	caretaker does not have an email address

Name of Property	Property Address	Property Mgmt Co	Contact Name	Phone Number	Email Address	Agree to email list?
Quebec	2965-2969 Country Dr	Quebec partners	Ted	651-450-0692/ phone number on apartment available sign: 651-450-2300		
Villas of Little Canada TH	Alberta LN, Manitoba LN Quebec CT			651-766-5795		
Canabury TH	100-162 Canabury Ct	Glassen Company		952-922-5575		
Pitrina Park Terrace TH	Caroline CT David Cr, Frattalone Ln, Pitrina Way, Sherry Ct.	Personal Touch Mgmt.		952-238-1121		
Oakmont Condos	135 Viking Dr	Keller Properties	Bob, Caretaker.	651-488-7645		no email.
Thirty-twenty mobile home park	3020 Rice St		Joe Dunn	763-434-0300 / Office 651-484-0011		
Garden Terrace	2874-2880 Market Place Dr	Common Bond Communities	Peggy Auchter, Property Manager	651-481-9028	Peggy.Auchter@commonbond.org	yes
The Lodge	2800 Rice St	Sherman Associates	Lance Strand	651-483-0547	lstrand@sherman-associates.com	yes. Enjoys getting updates. Cty sheriff office send updates every 2 wks.
Canabury Pond Condo	175 County Rd B2E vs. 120-132	Keller Properties	Gayle Confrey	651-482-9661		
Mayfield	2850 Market Place Dr	Pres Homes	Michelle	651-482-1229	cgagnon@preshomes.org	
Round Lake Estates	33-45 County Rd C E	Azure Properties	Donna	651-484-0070	residential@azureproperties.com	
Canabury Condos (owned condo units)	2485-95 Canabury Dr	Association	John Storm; Jim West (association), Bruce (maint)	John Storm: 651-894-4370; Bruce (Maintenance) 612-704-7052; Office: 651-483-9177	canabury@qwestoffice.net	yes
Canabury Hill	165 County Rd B2 E	Ted Glasrud	Carol Billstrom	651-483-8043	chill@tedglasrud.com	yes
Fleur Royale Condos	179-183 Little Canada Rd E.	Keller Properties	Cindy Frucci	651-484-8541	fleurroyalecondo@FRCA.comcastbiz.net	yes
Provinces	153 & 155 Little Canada Rd	Dominium	Vanessa Proa-Granillo, Leasing Professional (on location on Tuesdays and Thursdays)	651-483-1406	province@dominiuminc.com	yes

Name of Property	Property Address	Property Mgmt Co	Contact Name	Phone Number	Email Address	Agree to email list?
Cedars Lakeside	2799-2800 Rustic Place	Bigos Mgmt.	JoAnne Solis-no longer there Kevin Kangas-new manager that I have not met yet Adrienne Miller-Ball-Assistant Property manager	651-483-8509	cedarslakeside@tbigos.com adrienne: amiller@tbigos.com Kevin: kkangas@tbigo.com	yes
Terrace Heights Mobile	2442 Rice Street		Frank Graczyk	651-484-6717		
North Star Estates Mobile Home Park	3001 Country Dr	rhp properties	Tom Ludden, Community Manager	651-983-9882 (cell); 651-484-8567 (main)	northstar@rhp-properties.com	yes
Canabury Square Condos	120-132 Demont Ave E	Canbury Square Assn	Denise (president of Association)	651-283-4032		
Grand Pre East	215-235 County Rd B2 E	Village Green	Terry Markus-Bazoff, Property Manager	651-484-8833	gpe@villagegreen.com	yes
Montreal Courts	336-445 Labore Rd	Goldmark Property Management, Inc.	Kristen Paddock, site Manager. Derek Kremer, Assistant Site Manager	651-484-8434	MontrealCourt@goldmark.com	
North St. Paul						
duplex (part of Village Manor)	2479/2483 3rd					
duplex (part of Village Manor)	2485/2487 3rd					
four-plex	2518 7th Ave E		Matt Benscoter, caretaker			
four-plex	2281 11th Ave E		Troy Hanson	651-731-9430		
four-plex	2122 6th St N		Chuck?	612-747-9132?		
St. Peter Catholic Church	2632 Margaret St		St Peters Church	651-777-8304		
four-plex	2278 7th Ave					
Four-plex	2065 7th Ave East					

Name of Property	Property Address	Property Mgmt Co	Contact Name	Phone Number	Email Address	Agree to email list?
four-plex	2269 11th Ave					
Four-plex (Four buidlings)	2156 , 2166, 2176 &2180 Burke	Kingwood Mgmt	Susan	651-439-7812		
Tower Apts	2359 12th Ave East	Kingwood Management		651-439-7812	web: www.kingwoodmanagement.com	
McKnight Apts	2145 McKnight Rd					
Midtown	2500 7th Ave East	Marathon Management	www.marathonmanagement.com	612-751-0637		
Penn Place TH	2257 Penn Place (from City list)					
Florence Apts	2635 Helen St N	Kingwood Management		651-439-7812		
Cardon	2210 Eldridge Ave	unknown	Rolf	651-633-4275. Number on sign: 651-351-2786		
Granite Point	2210 7th Ave	unknown		612-619-6267		
Division Apartments	2633 Division 2720 &2726 17th Ave E	HBG		612-385-3570		
Central Village	2510, 2514 7th Ave East	located at the Granite Trails Apartment in Maplewood		651-488-9191		
Arcadia Park	2145 5th St, 2147 &2177 Burke	Kingwood Management	Christie Gibbens	651-777-5727	cgibbens@kingwoodmanagement.com	yes
Apartments and four-plex (shared parking lot)	2134 5th St N 2210 South Ave. E. 2220 South Ave. E.		Chuck?	612-747-9131?		
7th Ave Apts	2050 & 2052 7th Ave	Unknown	Ken and Deb Erickson, tenants		kenanddeberickson@outlook.com	yes
Village Manor Apts	2345, 2303, 2309, 2357, 2351, 2333, 2306, 2207, 2300, 2455, 2327, 2339 11th Ave E		Cristi, Manager		rentnow@myvillagemanorhome.com	yes
Aspen Village	2209 & 2253 Skillman & 2061 McKnight		Eric Osmundson,, Manger. Spoke with Cory, maintenance personnel		repairs11@gmail.com	yes

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Crestwood TH. Considered individual units	Crestwood Drive, 11th Ave, 9th Ave.					
Salas Point	2035, 2045, 2055 7th Ave East	MBG Property Management	Sherol Ingram	651-779-7194	silaspointe@mbgprop.com	yes
Oak Hill Condos	2231 Penn Place					
Cottages of N St. Paul	2110, 2120, 2360, 2370, 2375, 2385, 2395, 2400 Cottage Dr/Circle		Colleen, manager	651-773-9945	the.cottages.of.no.st.paul@gmail.com	yes
Regency Park	2210, 2214, 2220, 2224, 2240, 2244 Skillman	Bigos Management	Jesse Boyer, Property Manger and Patrick Novosel, Bigos Mgmt.	651-779-9284	regencypark@tbigos.com	yes
Franklyn Park Apts	2485 Seppala Blvd		Diann Uzelac, Property Manager	651-770-1504	franklynpark@comcast.net	yes
Parkside Apts (across the street from Village Manor)	2329, 2343, 2355, 2363 10th 2328, 2334, 2344, 2350, 2362 11th	Halverson and Blaiser Group, LTD (HBG)	Nancy Kamrath, Lease Agent	651-770-4140	parkside@hbgltd.net	yes
Cedarview Commons	2375, 2395 7th St N 2030, 2040, 2060, 2070 9th Ave N 2370, 2380 Ariel St N 2055, 2065, 2075, 2085 Hwy 36	tcg Management	Delora Lothenbach	651-777-9323	cedarviewcommonsmgr@tcgmanagement.net	yes
Polar Ridge - Assisted Living	2365 Helen St N.		Nathan Pearson, Exec Dir Jim Gross, Maint Sup.	651-770-4028	nathan.pearson@twsl.com	
Vadnais Heights						
Belland Woods TH	581, 83, 91, 95 Belland Ave.	L&M Prop		651-486-0309		
Vadnais Highlands TH	1081-1153 Cty Rd D	BDC Mgmt.		651-653-0640		
Willow Ridge Apts	1255 Cty Rd D	Vesta Properties	Kristina Sankey	651-483-1115 (office)	wwillowridge@vestaprops.com	
Westwood Park Apts	669-689 Cty Rd D	MGM Property Mgmt	Tom (see also Birch Park Apts in WBL)	651-214-0709 (cell)	birchpark@mgmmgmt.net	

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The Cottages of VH	3686 & 3688 Vadnais Dr		Barb Barry	651-484-9133	barbara.berry@juno.com	
Highcrest Apts.	1015, 33, 41, 53, 61, 75 County Rd D	Persaud Prop		651-483-1023	bramantesapts@gmail.com	
Shadowlawn Estates	1175 East Cty Rd D		Heidi (spoke w/interim Mgr. Jean)	651-483-2659	shadowlawnestates@yahoo.com	yes
Northwood Villa I & II	801-831 Cty Rd D 855-869 Cty Rd D 901-961 Cty Rd D	Mid Continent Mgmt.	Nicole Katseres	651-483-3135	NKatseres@midcontinentmgmt.com	
5 star mobile home park	200 Mayfair Road		Jim, Maintenance (lives on site)	651-492-4237		
White Bear Lake						
Cedar Eight Apts	1795 Cedar Ave			651-726-4597		
un-named (next door to Pine View)	1652 9th			651-429-4502		
Manitou Apts	2207 6th St & 4850 Banning		Barb, 2207 6th St. #7	651-429-0135		
White Pine Assisted Living	1235 Gun Club Rd		Melinda Elmore	651-757-3801	melmore@wpseniorliving.com	
Co Rd F Apts.	2024, 2048, 2050 Co Rd F	Don Glaser Investments	Don Glaser	651-407-3612		
East Metro Women's Council	3521 Century Ave N	Solid Ground	Liz Meyers, Volunteer Program Manager	651-773-8401 office, 651-846-9024 direct	volunteer@solidgroundmn.org	
Century Commons	3515 Century Ave		Judy Crosby	651-777-3612	centurycommonsmanager@steven-scott.com	yes-use general email for this: centurycommons@steven-scott.com
Lakewood Village condos	3150 Glen Oaks Ave			612-767-2110		
Pioneer Manor	2225 6th St	Fairview	Mary	612-874-3460		
Cerenity Residence of WBL	4615 2nd Ave 1891 Florence St	BHS Health	Greg Baumberger CEO	651-232-1867	greg.baumberger@bhshealth.org	
Linden Apts	3900 Linden St	MBG Property Management	Casey Anderson	651-426-0078	pinehurst@mbgprop.com	see Pinehurst
Willow Wood Apts	3441 Willow Ave	Ecumen	Keri Huebl, Housing Manager	651-748-0084	kerihuebl@ecumen.org	
Mt Vernon Apts	3721, 3725, 3731, 3735 Highland Ave		Elaine Riley	651-426-3004	will be getting email in approx one week	yes-get email address
Century Hills TH	3525 Century Ave		Marie Covelski	651-777-2722	centuryhills@boisclaircorporation.com	
Lakewood Place Apts.	3100 Glen Oaks Ave		Karla	651-748-3152	lakewoodplace@gmail.com	yes

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Park Ave Apts	1480 Park St	Michael Development	Lynn Baumgartner	651-653-1736		yes-get email address
Hoffman Place Apartments	3656 Hoffman Road			651-288-9939		
Park Ave TH	1480 Park St					
Cherry Court Apts.	2095 Dottie Drive		Darwin Demeny	651-426-1866	darwin.demeny@mycherrycourthome.com	
Bellaire Apts.	4020,4030,4040 Bellaire & 2520 E Co Rd F	Mailand Management	Jeffrey Kane, Tenant (Apt 205) and Manager	651-777-8299	Manages 3 of ther 4 buildings. South building managed by someone else.	forgot to ask
Birch Park Apts.	1850 &1880 Birch St		Tom (see also Westwood Park Apts in VH)	651-214-0709 (cell) 651-429-9451 (office)	birchpark@mgmmgmt.net	
Pine View Apts	1620-1640 9th St			612-328-6673		
White Bear Manor	1816 Birch St		Andrea Cortez	651-426-3472		
White Bear Terrace	3900-3920 Hoffman Road	Goldmark Property Management, Inc.	Derek Kremer, Assistant Site Manager	952-832-5412		
White Bear Royal Apts	3675 Highland Ave	Tycon Companies 379-7000	Irene Barry	651-429-8764	info@tyconco.com	yes
The Arbors of WBL	4800 Division St		Joleenm, Manager	651-426-2228		
The Lodge at WBL	3666 E County Line Rd	Holiday Retirement	Michael and Jackie Meyer	651-779-9255	michael.meyer@holidaytouch.com	yes
Washington Square Apts	2060 5th St		Jill LeVasseur	651-429-8440	washsqapartments@usfamily.net	
Thomasville Apts	1720 4th St 55110	Lang Nelson	Amanda Morrison, Community Manager	651-426-2048	tvmanager@lanel.com	
Lakewood Hills Apts.	3185 Karth Rd		John Nielsen	651-779-7569	lakewood@thiestalle.com	yes
Boatworks Commons	4495 Lake Avenue South	At Home Apartments	Mike Tracy	651-600-6236	mtracy@athomeapartments.com	did not ask
Lake Square Apts	2250 6th St	Dominium, inc	Amanda Bettinger	651-426-2876		
The Boulders	3533 Willow Ave		Barbara Cady	651-407-9995	boulderseniorliving@gmail.com	yes-keep emails to a minimum
Pinehurst Apts	1805, 1813, 1821 Cedar Ave	MBG Property Management	Casey Anderson	651-426-0078	pinehurst@mbgprop.com	yes
Birch Lake TH	4890 Birch Lake Circle		Deborah Boleen	651-653-0799		

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Manitou Ridge	3139-3153 McKnight Rd		Sue Swenson	651-777-0789	manitouridge@qwestoffice.net	yes
Majestic Pines	1441-1531 Park St	Keller Properties	Judy Zierden	651-429-3827	majesticpinesapts@gmail.com	
White Bear Woods	776 Centerville Rd	Capreit	Danielle Borowicz	651-429-8324	WhiteBearWoods@capreit.com	yes
White Bear Township						
Cottages of WBT	768 Golden Pond	Dominium, Inc.	Vanessa Proa-Granillo, Leasing Professional	651-483-1406	province@dominiuminc.com	yes